

SEPTEMBER 12, 2023

CASH ESCROW AND SPONSOR BANK AGREEMENT

AMONG

SIGNATUREGLOBAL (INDIA) LIMITED

AND

INTERNATIONAL FINANCE CORPORATION

AND

ICICI SECURITIES LIMITED

AND

AXIS CAPITAL LIMITED

AND

KOTAK MAHINDRA CAPITAL COMPANY LIMITED

AND

KOTAK SECURITIES LIMITED

AND

KOTAK MAHINDRA BANK LIMITED

**(IN ITS CAPACITY AS THE REFUND BANK, THE PUBLIC OFFER BANK AND THE
SPONSOR BANK 1)**

AND

HDFC BANK LIMITED

**(IN ITS CAPACITY AS THE ESCROW COLLECTION BANK AND THE SPONSOR BANK
2)**

AND

ICICI BANK LIMITED

(IN ITS CAPACITY AS THE SPONSOR BANK 3)

AND

LINK INTIME INDIA PRIVATE LIMITED

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CASH ESCROW AND SPONSOR BANK AGREEMENT

This **CASH ESCROW AND SPONSOR BANK AGREEMENT** (the “**Agreement**”) is entered into on this 12th day of September, 2023 at Mumbai, India by and among:

1. **SIGNATUREGLOBAL (INDIA) LIMITED (formerly known as Signatureglobal (India) Private Limited)**, a company incorporated under the laws of India and whose registered office is situated at 13th Floor, Dr. Gopal Das Bhawan, 28 Barakhamba Road, Connaught Place, New Delhi 110001 (the “**Company**”);
2. **INTERNATIONAL FINANCE CORPORATION**, an international organisation established by Articles of Agreement amongst its member countries including the Republic of India, with its quarters situated at 2121, Pennsylvania Avenue, N.W., Washington D.C 20433, United States of America (the “**Selling Shareholder/ IFC**”);
3. **ICICI SECURITIES LIMITED**, a company incorporated under the laws of India and whose registered office is situated at ICICI Venture House, Appasaheb Marathe Marg, Prabhadevi, Mumbai 400 025, Maharashtra, India (“**I-Sec**”);
4. **AXIS CAPITAL LIMITED**, a company incorporated under the laws of India and whose registered office is situated at 1st Floor, C-2, Axis House, Wadia International Centre, P.B. Marg, Worli, Mumbai 400 025, Maharashtra, India (“**Axis**”);
5. **KOTAK MAHINDRA CAPITAL COMPANY LIMITED**, a company incorporated under the laws of India and whose registered office is situated at 1st Floor, 27 BKC, Plot No. C-27, G Block, Bandra Kurla Complex, Bandra (East), Mumbai 400 051, Maharashtra, India (“**KMCC**”);
6. **KOTAK SECURITIES LIMITED**, a company incorporated under the laws of India and having its registered office at 4th Floor, 12 BKC, G Block, Bandra Kurla Complex, Bandra (East), Mumbai 400 051 (“**KSL**”);
7. **KOTAK MAHINDRA BANK LIMITED**, a company incorporated under the laws of India and having its registered office at 27 BKC, C27, G Block, Bandra Kurla Complex, Bandra (East), Mumbai 400 051, Maharashtra, India and acting through one of its offices situated at Kotak Infiniti, 6th Floor, Building No. 21, Infinity Park, Off Western Express Highway, General AK Vaidya Marg, Malad (East) Mumbai – 400 097, Maharashtra, India (“**Banker to the Offer 1**” or “**Sponsor Bank 1**”);
8. **HDFC BANK LIMITED**, a company incorporated under the laws of India and Companies Act, 1956, licensed as a bank under the Banking Regulation Act, 1949 and having its registered office at HDFC Bank House, Lower Parel, Senapati Bapat Marg, Mumbai-400013, India and acting through its branch, situated at HDFC Bank Ltd, Lodha - I Think Techno Campus, O-3 Level, Next to Kanjurmarg Railway Station, Kanjurmarg (East), Mumbai - 400042 (“**Banker to the Offer 2**” or “**Sponsor Bank 2**”);
9. **ICICI BANK LIMITED**, a company incorporated under the laws of India and having its registered office at ICICI Bank Tower, Near Chakli Circle, Old Padra Road, Vadodara – 390 007, Gujarat, India and acting for the purpose of this Agreement through its branch situated at ICICI Bank Limited, Capital Markets Division, 165, 5th Floor, Backbay Recalvation, Churchgate, Mumbai 400 020 (“**Banker to the Offer 3**” or “**Sponsor Bank 3**”); and

10. **LINK INTIME INDIA PRIVATE LIMITED**, a company under the laws of India and whose registered office is situated at C-101, 1st Floor, 247 Park, L.B.S. Marg, Vikhroli (West), Mumbai 400 083, India, Maharashtra, India (the “**Registrar**” or “**Registrar to the Offer**”).

In this Agreement, (i) I-Sec, Axis and KMCC are collectively referred to as the “**Book Running Lead Managers**” and individually as a “**Book Running Lead Manager**”; (ii) KSL is referred to as “**Syndicate Member**”; (iii) the Book Running Lead Managers and the Syndicate Member are collectively referred to as the “**Syndicate**” or “**members of the Syndicate**”; (iv) Kotak Mahindra Bank Limited is referred to as the “**Public Offer Bank**”, “**Refund Bank**” and the “**Sponsor Bank 1**” as the context requires, and as the “**Banker to the Offer 1**”; (v) HDFC Bank Limited is referred to as “**Escrow Collection Bank**” and the “**Sponsor Bank 2**” and as the “**Banker to the Offer 2**”; (vi) ICICI Bank Limited is referred to as the “**Sponsor Bank 3**” and as the “**Banker to the Offer 3**”; (vii) Kotak Mahindra Bank Limited, HDFC Bank Limited and ICICI Bank Limited are collectively referred to as the “**Sponsor Banks**”/ “**Bankers to the Offer**”; (viii) International Finance Corporation referred to as the “**Selling Shareholder**”; (ix) the Company, the Selling Shareholder, the Book Running Lead Managers, the Syndicate Member; the Registrar, and the Bankers to the Offer are collectively referred to as the “**Parties**” and individually as a “**Party**”.

WHEREAS

- (A) The Company proposes to undertake an initial public offering of equity shares of face value of ₹ 1 each of the Company (the “**Equity Shares**”), comprising (a) a primary (fresh) issue of such number of Equity Shares by the Company aggregating up to ₹ 6,030 million (the “**Fresh Issue**”); and (b) an offer for sale of such number of Equity Shares held by the Selling Shareholder aggregating up to ₹1,270 million (the “**Offered Shares**”) (such offer for sale, the “**Offer for Sale**”) (the Fresh Issue together with the Offer for Sale, the “**Offer**”) in accordance with the Companies Act, 2013, the Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2018 (the “**ICDR Regulations**”) and other Applicable Law (as defined herein), at such price as may be determined through the book building process under the ICDR Regulations and agreed to by the Company in consultation with the Managers (the “**Offer Price**”). The Offer will be made within India, to Indian institutional, non-institutional and retail investors in compliance with the ICDR Regulations. The Offer includes an offer outside the United States, to institutional investors in “offshore transactions” as defined in and in reliance on Regulation S under the United States Securities Act of 1933, as amended (“**Regulation S**”) (the “**U.S. Securities Act**”) and in each case, in compliance with the applicable laws of the jurisdictions where offers and sales are made.
- (B) The board of directors of the Company (“**Board of Directors**”) pursuant to resolution dated June 23, 2022, and July 5, 2022 and the shareholders of the Company pursuant to a resolution dated June 24, 2022 and the IPO committee dated February 8, 2023 and August 28, 2023 in accordance with Section 62(1)(c) of the Companies Act, 2013 have approved and authorized the Offer.
- (C) The Selling Shareholder has consented to participating in the Offer pursuant to its consent letters dated July 7, 2022 and August 24, 2023 read with letter dated September 11, 2023.
- (D) The Company and the Selling Shareholder have appointed the Book Running Lead Managers to manage the Offer as the managers, and the Book Running Lead Managers have accepted the engagement for the agreed fees and expenses payable to them for managing the Offer. The agreed fees and expenses payable to the Book Running Lead Managers for managing the Offer shall be set forth in one or more fee letters to be executed by the Company, the Selling

Shareholder and the Book Running Lead Managers (the “**Fee Letter**”), subject to the terms and conditions set forth therein. The Book Running Lead Managers, the Company, and the Selling Shareholder have executed an offer agreement dated July 12, 2022 in connection with the Offer, as amended by the first amendment to the offer agreement dated December 6, 2022 and the second amendment to the offer agreement dated August 28, 2023 (the “**Offer Agreement**”).

- (E) The Company has filed the Draft Red Herring Prospectus, with the Securities and Exchange Board of India (the “**SEBI**”) and the Stock Exchanges (defined below) for review and comments in connection with the Offer. After incorporating the comments and observations of the SEBI and the Stock Exchanges, the Company proposes to file the Red Herring Prospectus with the Registrar of Companies, National Capital Territory of Delhi and Haryana, situated at New Delhi (the “**RoC**”), and thereafter with the SEBI and the Stock Exchanges and will file a Prospectus in accordance with the Companies Act, 2013 and the ICDR Regulations. Further, the Company has received in-principle approvals from BSE and NSE for listing of Equity Shares pursuant to letters dated September 12, 2022 and September 9, 2022, respectively. Thereafter, the Company has filed an addendum dated August 10, 2023 to the DRHP with the SEBI.
- (F) Pursuant to an agreement dated July 10, 2022 (the “**Registrar Agreement**”) and termination letter to the Registrar Agreement dated August 28, 2023 issued by Sarvpriya Securities Private Limited, the Company and the Selling Shareholder had appointed Link Intime India Private Limited as the Registrar to the Offer.
- (G) The Company, the Selling Shareholder, the Book Running Lead Managers and the Syndicate Member will enter into an syndicate agreement (the “**Syndicate Agreement**”) for procuring Bids for the Equity Shares (other than Bids directly submitted to the SCSBs (defined below), Bids collected by Registered Brokers, Bids collected by RTAs at the Designated RTA Locations and Bids collected by CDPs at the Designated CDP Locations), the collection of Bid Amounts from ASBA Bidders and Anchor Investors and to conclude the process of Allotment and listing in accordance with the ICDR Regulations and other Applicable Law and subject to the terms and conditions contained therein. All Bidders (except Anchor Investors) shall participate in the Offer only through the ASBA process. Anchor Investors are not permitted to Bid through the ASBA mechanism in the Offer. Accordingly, the Book Running Lead Managers shall collect Bids from the Anchor Investors where the amount is required to be deposited by the Anchor Investors with the Escrow Collection Bank and held and distributed in accordance with the terms of this Agreement. The UPI Bidders can also authorize the Sponsor Banks to send UPI Mandate Request to block their Bid Amounts through the UPI Mechanism.
- (H) Pursuant to the UPI Circulars (defined below), SEBI introduced the use of unified payments interface (“**UPI**”), an instant payment system developed by the National Payments Corporation of India (“**NPCI**”), as a payment mechanism within the ASBA process for applications in public issues by UPI Bidders, including Retail Individual Bidders (“**RIBs**”) through the Syndicate Member, registered brokers, the Registrar and depository participants. The November 2018 Circular (defined herein) provided for implementation of UPI in a phased manner with Phase II requiring RIBs to mandatorily utilise UPI. Subsequently, pursuant to SEBI circular no. SEBI/HO/CFD/DCR2/CIR/P/2019/133 dated November 8, 2019 (the “**November 2019 Circular**”) together with the SEBI circular no. SEBI/HO/CFD/DIL2/CIR/P/2018/138 (the “**November 2018 Circular**”), and and the SEBI circular no. SEBI/HO/CFD/TPD1/CIR/P/2023/140 dated August 9, 2023 (the “**August 2023 Circular**”), and the remaining UPI Circulars, SEBI extended the time period for implementation of Phase

III (a) on a voluntary basis for public issues opening after September 1, 2023 but before December 1, 2023, and (b) on a mandatory basis for public issues opening after December 1, 2023. The Parties have mutually agreed to implement the Issue in accordance with Phase II, considering the Bid/ Offer Opening Date is prior to December 1, 2023. Notwithstanding anything included in this Agreement, in the event that Phase III becomes applicable to the Offer, the Offer will be mandatorily conducted in accordance with the procedure set out for Phase III in the UPI Circulars. For delayed unblock applications, investors must be compensated as set forth under SEBI circular no. SEBI/HO/CFD/DIL2/CIR/P/2021/2480/1/M dated March 16, 2021, as amended pursuant to the SEBI circular no. SEBI/HO/CFD/DIL2/P/CIR/2021/570 dated June 2, 2021, SEBI circular no. SEBI/HO/CFD/DIL2/CIR/P/2022/51 dated April 20, 2022 and the SEBI circular no. SEBI/HO/CFD/DIL2/P/CIR/2022/75 dated May 30, 2022 (collectively, the “**SEBI Refund Circulars**”). The Book Running Lead Managers shall, in their sole discretion, identify and fix the liability on the intermediary responsible for the delay in unblocking (the “**Relevant Intermediary**”). In addition to the above, by way of the SEBI Refund Circulars (including SEBI Circular no. SEBI/HO/CFD/DIL2/CIR/P/2022/51 dated April 20, 2022) read with SEBI master circular no. SEBI/HO/CFD/PoD-2/P/CIR/2023/00094 dated June 21, 2023, SEBI has put in place measures to have a uniform policy and to further streamline the reconciliation process among intermediaries and to provide a mechanism of compensation to investors. It is hereby clarified that in case of any failure or delay on the part of such Relevant Intermediary (as determined by the Book Running Lead Managers, in their sole discretion) in resolving the grievance of an investor, beyond the date of receipt of a complaint in relation to unblocking, such Relevant Intermediary will be liable to pay compensation to the investor in accordance with the SEBI Refund Circulars, as applicable. The Company and the Selling Shareholder agree that Book Running Lead Managers are not responsible for unblocking of account and any delay in unblocking is the sole responsibility of SCSBs. The UPI Mechanism for application by UPI Bidders is effective along with the ASBA process. In accordance with the requirements of the UPI Circulars, the Company and the Selling Shareholder, in consultation with the Book Running Lead Managers, hereby appoint Kotak Bank Limited as the Sponsor Bank 1, HDFC Bank Limited as Sponsor Bank 2 and ICICI Bank Limited as Sponsor Bank 3, to act as a conduit between the Stock Exchanges and the NPCI, in accordance with the terms of this Agreement, in order to facilitate the UPI Mandate requests and/ or payment instructions from the UPI Bidders into the UPI and perform other duties and undertake such obligations in relation to the UPI Circulars and this Agreement. In the event, any of the Sponsor Banks are unable to facilitate the UPI Mandate requests and/ or payment instructions from the UPI Bidders into the UPI for any of the Stock Exchanges for any technical reason, the other Sponsor Banks may facilitate the handling of UPI Mandate requests with the Stock Exchanges in accordance with this Agreement (including instructions issued under this Agreement) or the Red Herring Prospectus, or the Prospectus.

- (I) Having regard to the procurement of Bids from the Anchor Investors, receipt of monies, if any, from the Underwriters pursuant to the terms of the Underwriting Agreement, refund of monies to Anchor Investors or Underwriters or Bidders, as the case may be, and the need to conclude the process of Allotment and listing, consistent with the requirements of the ICDR Regulations, the Company and Selling Shareholder, in consultation with the Book Running Lead Managers, propose to appoint the Escrow Collection Bank, the Public Offer Account Bank, the Refund Bank, Sponsor Bank 1, Sponsor Bank 2 and Sponsor Bank 3, in such capacities, on the terms set out in this Agreement, to deal with various matters relating to collection, appropriation and refund of monies in relation to the Offer and certain other matters related thereto including (i) the collection of Bid Amounts from Anchor Investors, (ii) the transfer of funds from the Cash Escrow Accounts to the Public Offer Account or the Refund Account, as applicable, (iii) the

refund of monies to unsuccessful Anchor Investors from the Escrow Accounts or of the Surplus Amount (as defined hereafter) through the Refund Account or unblocking of funds in case of ASBA Bidders, (iv) the retention of monies in the Public Offer Account received from all Bidders (including ASBA Bidders) in accordance with the Companies Act, (v) the transfer of funds from the Public Offer Account to the account of the Selling Shareholder and the Company, (vi) to act as conduit between the Stock Exchanges and the NPCI, to facilitate usage of the UPI Mechanism by UPI Bidders and pushing UPI Mandate Requests; and (vii) the refund of monies to all Bidders within timelines stipulated under Applicable Laws, in the event that such refunds are to be made after the transfer of monies to the Public Offer Account and as described in the Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum, the Offering Memorandum and in accordance with Applicable Laws.

- (J) Accordingly, in order to enable the collection, appropriation and refund of monies in relation to the Offer, including, pursuant to the provisions of any underwriting agreement, if entered into, and certain other matters related thereto, the Company and the Selling Shareholder, in consultation with the Book Running Lead Managers, has agreed to appoint the Banker to the Offer 1, Banker to the Offer 2 and Banker to the Offer 3 on the terms set out in this Agreement.

NOW, THEREFORE, in consideration of the foregoing and mutual promises, covenants, and agreements set forth in this Agreement, and for other good and valuable consideration, the sufficiency of which is hereby acknowledged by the Parties, the Parties hereby agree as follows:

1. DEFINITIONS AND INTERPRETATION

- 1.1** All capitalized terms used in this Agreement, including the recitals, shall, unless specifically defined herein, have the meanings assigned to them in the Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum and the Offering Memorandum (as defined below), as the context requires. In the event of any inconsistencies or discrepancies between the definitions contained in this Agreement and the Offer Documents, the definitions in the Offer Documents shall prevail, to the extent of any such inconsistency or discrepancy. The following terms shall have the meanings ascribed to such terms below:

“**Affiliate**” with respect to any Party (other than IFC) shall mean (i) any other person that, directly or indirectly, through one or more intermediaries, Controls or is Controlled by or is under common Control with such Party, (ii) any other person which is a holding company, subsidiary or joint venture of such Party, and/or (iii) any other person in which such Party has a “significant influence” or which has “significant influence” over such Party, where “significant influence” over a person is the power to participate in the management, financial or operating policy decisions of that person, but, is less than Control over those policies and shareholders beneficially holding, directly or indirectly, through one or more intermediaries, a 20% or more interest in the voting power of that person are presumed to have a significant influence over that person. For the purposes of this definition, the terms “holding company” and “subsidiary” have the respective meanings set forth in Sections 2(46) and 2(87) of the Companies Act, 2013, respectively. In addition, the Promoters, the members of the Promoter Group and the Group Companies shall be deemed to be Affiliates of the Company. The terms “**Promoters**”, “**Promoter Group**” and “**Group Companies**” shall have the meanings given to the respective terms in the Offer Documents. For the avoidance of doubt, any reference in this Agreement to Affiliates includes any party that would be deemed an “affiliate” under Rule 405 or Rule 501(b) under the U.S. Securities Act, as applicable. Further, the Selling Shareholder or

its affiliates shall not be considered as Affiliates of the Company or any other Party in terms of this Agreement.

“**Agreement**” shall have the meaning given to such term in the Preamble;

“**Allotment**” or “**Allotted**” or “**Allot**” shall mean, unless the context otherwise requires, allotment (in case of Fresh Issue) or transfer (in case of Offer for Sale) of the Equity Shares pursuant to the Offer to the successful Bidders;

“**Allotment Advice**” shall mean a note or advice or intimation of Allotment sent to the successful Bidders who have been or are to be Allotted the Equity Shares after the Basis of Allotment has been approved by the Designated Stock Exchange;

“**Allottee**” shall mean a successful Bidder to whom the Equity Shares are Allotted;

“**Anchor Investor**” shall mean a Qualified Institutional Buyer, applying under the Anchor Investor Portion in accordance with the requirements specified in the ICDR Regulations and the Red Herring Prospectus and who has Bid for an amount of at least ₹100 million;

“**Anchor Investor Allocation Price**” shall mean the price at which Equity Shares will be allocated to Anchor Investors in terms of the Red Herring Prospectus and the Prospectus, which will be decided by the Company, in consultation with the Book Running Lead Managers during the Anchor Investor Bid/ Offer Period;

“**Anchor Investor Application Form**” shall mean the application form used by an Anchor Investor to make a Bid in the Anchor Investor Portion in accordance with the requirements specified under the ICDR Regulations and which will be considered as an application for Allotment in terms of the Red Herring Prospectus and the Prospectus;

“**Anchor Investor Bid/Offer Period**” shall mean one (1) Working Day prior to the Bid/ Offer Opening Date, on which Bids by Anchor Investors shall be submitted, prior to and after which the Book Running Lead Managers will not accept any Bids from Anchor Investors, and allocation to Anchor Investors shall be completed;

“**Anchor Investor Offer Price**” shall mean the final price at which the Equity Shares will be Allotted to the Anchor Investors in terms of the Red Herring Prospectus and the Prospectus, which price will be equal to or higher than the Offer Price but not higher than the Cap Price. The Anchor Investor Offer Price will be decided by the Company, in consultation with the Book Running Lead Managers;

“**Anchor Investor Pay-in Date**” shall mean with respect to Anchor Investor(s), the Anchor Investor Bid/Offer Period, and in the event the Anchor Investor Allocation Price is lower than the Anchor Investor Offer Price, not later than two (2) Working Days after the Bid/ Offer Closing Date;

“**Anchor Investor Portion**” shall mean up to 60% of the QIB Portion which may be allocated by the Company, in consultation with the Book Running Lead Managers, to Anchor Investors on a discretionary basis in accordance with the ICDR Regulations. One-third of the Anchor Investor Portion shall be reserved for domestic Mutual Funds only, subject to valid Bids being received from domestic Mutual Funds at or above the Anchor Investor Allocation Price, in accordance with the ICDR Regulations;

“Applicable Law” shall mean any applicable law, statute, by-law, rule, regulation, guideline, circular, order, notification, regulatory policy (including any requirement under, or notice of, any regulatory body), order or decree of any court or any arbitral authority, or directive, delegated or subordinate legislation in any applicable jurisdiction, inside or outside India, including any applicable securities law in any relevant jurisdiction, the SEBI Act, the SCRA, the SCRR, the Companies Act, the ICDR Regulations, the Listing Regulations, the Real Estate (Regulation and Development) Act, 2016, the FEMA and the respective rules and regulations thereunder, and any guidelines, instructions, rules, notifications, communications, orders, circulars, notices and regulations issued by any other Governmental Authority (and agreements, rules, regulations, orders and directions in force in other jurisdictions where there is any invitation, offer or sale of the Equity Shares in the Offer);

“Applicable Taxes” shall have the meaning given to such term in Section 3.2.3.8(i);

“Application Supported by Blocked Amount” or **“ASBA”** shall mean an application, whether physical or electronic, used by ASBA Bidders to make a Bid and authorizing an SCSB to block the Bid Amount in the ASBA Account and will include the amounts blocked by SCSBs upon acceptance of UPI Mandate Request by UPI Bidders using UPI Mechanism;

“ASBA Account” shall mean a bank account maintained with an SCSB by an ASBA Bidder, as specified in the ASBA Form submitted by ASBA Bidders, for blocking the Bid Amount mentioned in the relevant ASBA Form and includes the account of a UPI Bidder, which is blocked upon acceptance of a UPI Mandate Request made by the UPI Bidders using the UPI Mechanism;

“ASBA Bidders” shall mean all Bidders except Anchor Investors;

“ASBA Form” shall mean an application form, whether physical or electronic, used by ASBA Bidders to submit Bids, which will be considered as the application for Allotment in terms of the Red Herring Prospectus and the Prospectus;

“Bankers to the Offer” shall have the same meaning given to such term in the Preamble;

“Banking Hours” shall mean in respect of the Bankers to the Offer, its working hours at Mumbai, India;

“Basis of Allotment” shall mean the basis on which Equity Shares will be Allotted to successful Bidders under the Offer;

“Beneficiaries” shall, in the first instance, mean the Anchor Investors, Bidding through the respective Book Running Lead Managers to whom the Bids were submitted and whose Bids have been registered and Bid Amounts have been paid into the Escrow Accounts and any Underwriters who have deposited amounts in the relevant Escrow Account pursuant to any underwriting obligations in terms of the Underwriting Agreement, and in the second instance, the Company and the Selling Shareholder, in accordance with the provisions of Section 3.2 of this Agreement and in case of refunds in the Offer, if refunds are made prior to the transfer of monies into the Public Offer Account, the Beneficiaries shall mean the Anchor Investors or the Underwriters, as the case may be, and if the refunds are made after the transfer of monies to the Public Offer Account, the Beneficiaries shall mean all Bidders who are eligible to receive refunds in the Offer;

“**Bid**” shall mean an indication to make an offer during the Bid/ Offer Period by an ASBA Bidder pursuant to submission of the ASBA Form, or during the Anchor Investor Bid/Offer Period by an Anchor Investor, pursuant to submission of the Anchor Investor Application Form, to subscribe to or purchase the Equity Shares at a price within the Price Band, including all revisions and modifications thereto as permitted under the ICDR Regulations and in terms of the Red Herring Prospectus and the Bid cum Application Form. The term “**Bidding**” shall be construed accordingly;

“**Bid Amount**” shall mean the highest value of optional Bids indicated in the Bid cum Application Form and payable by the Bidder or blocked in the ASBA Account of the ASBA Bidder, as the case may be, upon submission of the Bid. However, RIBs can apply at the Cut-off Price and the Bid amount shall be Cap Price, multiplied by the number of Equity Shares Bid for by such RIBs mentioned in the Bid cum Application Form;

“**Bid cum Application Form**” shall mean Anchor Investor Application Form or the ASBA Form, as the context requires;

“**Bid/Offer Closing Date**” shall mean except in relation to any Bids received from the Anchor Investors, the date after which the Designated Intermediaries will not accept any Bids which shall be notified in all editions of Financial Express, an English national daily newspaper, all editions of Jansatta, a Hindi national daily newspaper (Hindi also being the regional language of National Capital Territory of Delhi and Haryana, where the Registered Office of the Company is located) each with wide circulation. The Company may, in consultation with the Book Running Lead Managers, consider closing the Bid/Offer Period for QIBs one (1) Working Day prior to the Bid/Offer Closing Date in accordance with the ICDR Regulations. In case of any revisions, the revised Bid/ Offer Closing Date will be notified on the websites of the Book Running Lead Managers and at the terminals of the Syndicate Member and communicated to the Designated Intermediaries and the Sponsor Banks and shall also be notified in an advertisement in the same newspapers in which the Bid/ Offer Opening Date was published;

“**Bid/Offer Opening Date**” shall mean, except in relation to any Bids received from the Anchor Investors, the date on which the Designated Intermediaries shall start accepting Bids which shall be notified in all editions of Financial Express, an English national daily newspaper, all editions of Jansatta, a Hindi national daily newspaper (Hindi also being the regional language of National Capital Territory of Delhi and Haryana, where the Registered Office of the Company is located) each with wide circulation;

“**Bid/Offer Period**” shall mean, except in relation to Anchor Investors, the period between the Bid/Offer Opening Date and the Bid/Offer Closing Date, inclusive of both days, during which Bidders can submit their Bids, including any revisions thereof, in accordance with the ICDR Regulations, provided that such period shall be kept open for a minimum of three (3) Working Days. The Company may, in consultation with the Book Running Lead Managers, may consider closing the Bid/Offer Period for QIBs one (1) Working Day prior to the Bid/Offer Closing Date in accordance with the ICDR Regulations;

“**Bidder**” shall mean any prospective investor who makes a Bid pursuant to the terms of the Red Herring Prospectus and the Bid cum Application Form and unless otherwise stated or implied, includes an ASBA Bidder and an Anchor Investor;

“**Board of Directors**” shall have the meaning given to such term in Recital (B);

“**Book Building Process**” shall mean the book building process, as provided in Part A of Schedule XIII of the ICDR Regulations, in terms of which the Offer is being made;

“**Book Running Lead Managers**” shall have the meaning given to such term in the Preamble;

“**BSE**” shall mean BSE Limited;

“**BTI Regulations**” shall mean the Securities and Exchange Board of India (Bankers to an Issue) Regulations, 1994;

“**CA Certificate**” shall have the meaning given to such term in Section 3.2.3.8(i);

“**CAN**” or “**Confirmation of Allocation Note**” shall mean a notice or intimation of allocation of the Equity Shares sent to Anchor Investors, who have been allocated Equity Shares, after the Anchor Investor Bid/ Offer Period;

“**Collecting Depository Participant**” or “**CDP**” shall mean a depository participant as defined under the Depositories Act, 1996 registered with SEBI and who is eligible to procure Bids from relevant Bidders at the Designated CDP Locations in terms of circular no. CIR/CFD/POLICYCELL/11/2015 dated November 10, 2015 issued by SEBI as per the list available on the respective websites of the Stock Exchanges, as updated from time to time;

“**Company**” shall have the meaning given to such term in the Preamble;

“**Company Entities**” shall mean, collectively, the Company and its Subsidiaries;

“**Control**” shall have the meaning set forth under the Securities and Exchange Board of India (Substantial Acquisition of Shares and Takeovers) Regulations, 2011 and the terms “**Controlling**” and “**Controlled**” shall be construed accordingly;

“**Designated Date**” shall mean the date on which the Escrow Collection Bank(s) transfer funds from the Escrow Account to the Public Offer Account or the Refund Account, as the case may be, and the instructions are issued to the SCSBs (in case of UPI Bidders using the UPI Mechanism, instruction issued through the Sponsor Banks) for the transfer of amounts blocked by the SCSBs in the ASBA Accounts to the Public Offer Account or the Refund Account, as the case may be, in terms of the Red Herring Prospectus and the Prospectus following which Equity Shares will be Allotted in the Offer;

“**Designated Intermediaries**” shall mean, in relation to:

- i. ASBA Forms submitted by RIBs and HNI Bidding with an application size of up to ₹500,000 million by authorising an SCSB to block the Bid Amount in the ASBA Account, Designated Intermediaries shall mean SCSBs;
- ii. ASBA Forms submitted by UPI Bidders where the Bid Amount will be blocked upon acceptance of UPI Mandate Request by such UPI Bidder using the UPI Mechanism, Designated Intermediaries shall mean Syndicate, sub-syndicate/agents, Registered Brokers, CDPs, SCSBs and RTAs; and
- iii. ASBA Forms submitted by QIBs and Non-Institutional Bidders (not using the UPI Mechanism), Designated Intermediaries shall mean Syndicate, Sub-Syndicate/ agents, SCSBs, Registered Brokers, the CDPs and RTAs;

“**Designated Stock Exchange**” shall mean NSE for the purposes of the Offer;

“**Dispute**” shall have the meaning given to such term in Section 15.1;

“**Disputing Parties**” shall have the meaning given to such term in Section 15.1;

“**Draft Red Herring Prospectus**” shall mean the draft red herring prospectus dated July 12, 2022 issued in accordance with the ICDR Regulations, which did not contain complete particulars of the price at which the Equity Shares will be Allotted and the size of the Offer;

“**Drop Dead Date**” shall mean the date which is six (6) Working Days after the Bid/Offer Closing Date or such other extended date but not exceeding 90 days from the Bid/Offer Opening Date as may be agreed in writing among the Company, the Selling Shareholder and the Book Running Lead Managers;

“**Enforceable Order**” shall mean, an order, judgment or decree ordering the release of the amounts held in the Escrow Accounts or any portion thereof, to the effect that such order, judgment or decree represents a final adjudication of the rights of the parties by a court of competent jurisdiction, and that the time for appeal from such order, judgment or decree has expired without an appeal having been made or an appeal, if made, has been rejected or denied;

“**Equity Shares**” shall have the meaning given to such term in Recital (A);

“**Escrow Accounts**” shall have the meaning given to such term in Section 2.2(a);

“**Escrow Collection Bank**” shall have the meaning given to such term in the Preamble;

“**Estimated Offer Expenses**” shall have the meaning given to such term in Section 3.2.3.8(i);

“**Exchange Act**” shall mean the U.S. Securities Exchange Act of 1934;

“**FEMA**” shall mean the Foreign Exchange Management Act, 1999;

“**Fee Letter**” shall have the meaning given to such term in Recital (E);

“**Fresh Issue**” shall have the meaning given to such term in Recital (A);

“**Governmental Authority**” shall include the SEBI, the Stock Exchanges, the Registrar of Companies, the RBI, and any national, state, regional or local government or governmental, regulatory, statutory, administrative, fiscal, taxation, judicial or government-owned body, department, commission, authority, court, arbitrator, tribunal, agency or entity, in India or outside India;

“**ICDR Regulations**” shall have the meaning given to such term in Recital (A);

“**Indemnified Persons**” shall have the meaning given to such term in Section 10.1;

“**International Wrap**” shall mean the final international wrap to be dated the date of, and attached to, the Prospectus to be used for offers and sales to persons/entities resident outside India containing, among other things, international distribution and solicitation restrictions and other information, together with all supplements, corrections, amendments and corrigenda thereto;

“**January 21 Circular**” shall mean the circular no. SEBI/HO/CFD/DIL/CIR/P/2016/26 dated January 21, 2016 issued by the SEBI;

“**Material Adverse Change**” shall mean, individually or in the aggregate, a material adverse change, or any development reasonably likely to involve a material adverse change, (i) in the reputation, condition (financial, legal or otherwise), assets, liabilities, revenues, cash flows, business, management, operations or prospects of the Company individually or the Company Entities, either taken as a whole and whether or not arising from transactions in the ordinary course of business, including any loss or interference with their respective businesses from fire, explosions, flood, calamity, whether or not covered by insurance, or from court or governmental action, order or decree and any change pursuant to any restructuring, or (ii) in the ability of the Company individually or the Company Entities taken together as a whole, to conduct their businesses or to own or lease their respective assets or properties in substantially the same manner in which such businesses were previously conducted or such assets or properties were previously owned or leased as described in the Offer Documents (exclusive of all amendments, corrections, corrigenda, supplements or notices to investors), or (iii) in the ability of the Company to perform its obligations under, or to complete the transactions contemplated by, this Agreement or the Other Agreements, including the invitation, offer, allotment of the Equity Shares contemplated herein or therein, or (iv) in the ability of Selling Shareholder to perform their obligations under, or to complete the transactions contemplated by this Agreement or the Other Agreements, including the sale and transfer of their Offered Shares;

“**NACH**” shall mean National Automated Clearing House;

“**NEFT**” shall mean the National Electronic Funds Transfer;

“**NPCI**” shall have the meaning given to such term in Recital I;

“**November 2015 Circular**” shall mean the circular no. CIR/CFD/POLICYCELL/11/2015 dated November 10, 2015 issued by the SEBI;

“**NSE**” shall mean National Stock Exchange of India Limited;

“**October 2012 Circular**” shall mean the SEBI circular no. CIR/CFD/14/2012 dated October 4, 2012 issued by the SEBI in relation to public issues in electronic form and use of nationwide broker network of stock exchanges for submitting application forms;

“**Offer**” shall have the meaning given to such term in Recital (A);

“**Offer Agreement**” shall have the meaning given to such term in Recital (E);

“**Offer Documents**” shall mean the Draft Red Herring Prospectus, the Red Herring Prospectus and the Prospectus, the Preliminary Offering Memorandum, the Offering Memorandum, the Bid cum Application Form including the abridged prospectus, the Confirmation of Allocation Notes, the Allotment Advice and any amendments, supplements, notices, corrections or corrigenda to such offering documents;

“**Offer for Sale**” shall have the meaning given to such term in Recital (A);

“**Offer Price**” shall have the meaning given to such term in Recital (A);

“**Offering Memorandum**” shall mean the offering memorandum consisting of the Prospectus and the International Wrap to be used for offers and sales to person/entities that are resident outside India;

“**Party**” or “**Parties**” shall have the meaning given to such term in the preamble;

“**Preliminary International Wrap**” shall mean the preliminary international wrap dated the date of, and attached to, the Red Herring Prospectus to be used for offers and sales to persons/entities resident outside India containing, among other things, international distribution and solicitation restrictions and other information, together with all supplements, corrections, amendments, addenda and corrigenda thereto;

“**Preliminary Offering Memorandum**” shall mean the preliminary offering memorandum consisting of the Red Herring Prospectus and the Preliminary International Wrap;

“**Offered Shares**” shall have the meaning given to such term in Recital (A);

“**Prospectus**” shall mean the prospectus to be filed with the RoC on or after the Pricing Date in accordance with Section 26 of the Companies Act, 2013, and the ICDR Regulations containing, *inter-alia*, the Offer Price, the size of the Offer and certain other information, including any addenda or corrigenda thereto;

“**Public Offer Account**” shall mean the bank account opened in accordance with Section 40(3) of the Companies Act, 2013 with the Public Offer Bank to receive monies from the Escrow Account and the ASBA Accounts on the Designated Date;

“**Public Offer Bank**” shall have the meaning given to such term in the Preamble;

“**QIB Portion**” shall mean the portion of the Offer (including the Anchor Investor Portion) being not less than 75% of the Offer which shall be allocated to QIBs (including Anchor Investors), subject to valid Bids being received at or above the Offer Price or the Anchor Investor Offer Price (for Anchor Investors);

“**RBI**” shall mean the Reserve Bank of India;

“**Red Herring Prospectus**” or “**RHP**” shall mean the red herring prospectus to be issued in accordance with Section 32 of the Companies Act, 2013 and the provisions of the ICDR Regulations, which will not have complete particulars of the Offer Price and the size of the Offer, including any addenda or corrigenda thereto. The Red Herring Prospectus will be filed with the RoC at least three (3) Working Days before the Bid/Offer Opening Date and will become the Prospectus upon filing with the RoC after the Pricing Date;

“**Refund Account**” shall mean the account opened with the Refund Bank, from which refunds, if any, of the whole or part, of the Bid Amount to the Anchor Investors shall be made;

“**Refund Bank**” shall have the meaning given to such term in the Preamble;

“**Regulation S**” shall have the meaning given to such term in Recital (A);

“**Registered Brokers**” shall mean stock brokers registered with SEBI under the Securities and Exchange Board of India (Stock Brokers and Sub Brokers) Regulations, 1992 and the stock exchanges having nationwide terminals, other than the members of the Syndicate and having

terminals at any of the Broker Centers and eligible to procure Bids in terms of the October 2012 Circular;

“**Registrar**” or “**Registrar to the Offer**” shall have the meaning given to such term in the Preamble;

“**Registrar Agreement**” shall mean the agreement dated July 10, 2022, and termination letter to the Registrar Agreement dated August 28, 2023 issued by Sarvpriya Securities Private Limited, among the Company, the Selling Shareholder and the Registrar in relation to the responsibilities and obligations of the Registrar to the Offer pertaining to the Offer;

“**Registrar and Share Transfer Agents**” or “**RTAs**” shall mean registrar and share transfer agents registered with SEBI and eligible to procure Bids at the Designated RTA Locations as per the list available on the websites of BSE and NSE and the UPI Circulars;

“**Retail Individual Bidders**” or “**RIBs**” shall mean individual Bidders, who have Bid for the Equity Shares for an amount not more than ₹200,000 in any of the bidding options in the Offer (including HUFs applying through their Karta and Eligible NRIs);

“**RoC**” or “**Registrar of Companies**” shall have the meaning given to such term in Recital (F);

“**RoC Filing**” shall mean the date on which the Prospectus is filed with the RoC and dated in terms of Section 32 of the Companies Act, 2013;

“**RTGS**” shall mean Real Time Gross Settlement;

“**SCSBs**” or “**Self-Certified Syndicate Banks**” shall mean the banks registered with SEBI, which offer the facility of ASBA services (i) in relation to ASBA where the Bid Amount will be blocked by authorizing an SCSB, a list of which is available on the website of SEBI at <https://www.sebi.gov.in/sebiweb/other/OtherAction.do?doRecognisedFpi=yes&intmId=34> and updated from time to time and at such other websites as may be prescribed by SEBI from time to time, (ii) in relation to UPI Bidders using the UPI Mechanism, a list of which is available on the website of SEBI at <https://www.sebi.gov.in/sebiweb/other/OtherAction.do?doRecognisedFpi=yes&intmId=40> or such other website as may be prescribed by SEBI and updated from time to time. Applications through UPI in the Offer can be made only through the SCSBs mobile applications (apps) whose name appears on the SEBI website. A list of SCSBs and mobile application, which, are live for applying in public issues using UPI Mechanism is provided as Annexure ‘A’ to the SEBI circular no. SEBI/HO/CFD/DIL2/CIR/P/2019/85 dated July 26, 2019. The said list shall be updated on SEBI website;

“**SEBI**” shall have the meaning given to such term in Recital (F);

“**SEBI Regulations**” shall mean the ICDR Regulations and any other applicable law, rule, regulation or direction issued by the SEBI, including, to the extent applicable, the SEBI Circular No. CIR/CFD/DIL/3/2010 dated April 22, 2010, the SEBI Circular No. CIR/CFD/DIL/8/2010 dated October 12, 2010, the SEBI Circular No. CIR/CFD/DIL/1/2011 dated April 29, 2011, the SEBI Circular No. CIR/CFD/DIL/2/2011 dated May 16, 2011, the SEBI Circular No. CIR/CFD/4/2013 dated January 23, 2013, the November 2015 Circular, the October 2012 Circular, the January 21 Circular, and the UPI Circulars;

“**SEBI Refund Circular**” shall have the meaning given to such term in Recital (I);

“**Sponsor Banks**” or “**Sponsor Bank**” shall have the meaning given to such term in the Preamble;

“**Stock Exchanges**” shall mean BSE and NSE;

“**STT**” shall have the meaning given to such term in Section 3.2.3.8(i);

“**Subsidiaries**” shall mean Fantabulous Town Developers Private Limited, Forever Buildtech Private Limited, Indeed Fincap Private Limited, JMK Holdings Private Limited, Maa Vaishno Net-Tech Private Limited, Rose Building Solutions Private Limited, Signature Builders Private Limited, Signatureglobal Business Park Private Limited, Signatureglobal Developers Private Limited, Signatureglobal Homes Private Limited, Signature Infrabuild Private Limited and Sternal Buildcon Private Limited.

“**Sub-Syndicate Member**” or “**Sub-Syndicate Members**” shall mean the sub-syndicate members, if any, appointed by the Book Running Lead Managers and the Syndicate Members, to collect ASBA Forms and Revision Forms;

“**Surplus Amount**” shall mean (i) in respect of a particular Bid by an Anchor Investor, the Anchor Investor Bid Amount that is in excess of the amount arrived at by multiplying the number of Equity Shares allocated in respect of such Bid with the Anchor Investor Offer Price and shall include Bid Amounts below the Offer Price in relation to which no Equity Shares are allocated; and (ii) in respect of refunds that are to be made after transfer of monies to the Public Offer Account, the Surplus Amount shall mean all Bid Amounts to be refunded after the transfer of monies to the Public Offer Account. For the sake of clarity, in case of an unsuccessful Bid by the Anchor Investor, the entire amount paid towards the Bid shall be considered to be the Surplus Amount.;

“**Syndicate**” or “**members of the Syndicate**” shall have the meaning given to such terms in the Preamble;

“**Syndicate Agreement**” shall have the meaning given to such term in Recital (H);

“**Syndicate Member**” shall mean Kotak Securities Limited;

“**UPI**” shall mean the unified payments interface which is an instant payment mechanism, developed by NPCI;

“**UPI Circulars**” SEBI circular number SEBI/HO/CFD/DIL2/CIR/P/2018/138 dated November 1, 2018, SEBI circular number SEBI/HO/CFD/DIL2/CIR/P/2019/50 dated April 3, 2019, SEBI circular number SEBI/HO/CFD/DIL2/CIR/P/2019/76 dated June 28, 2019, SEBI circular number SEBI/HO/CFD/DIL2/CIR/P/2019/85 dated July 26, 2019, SEBI circular number SEBI/HO/CFD/DCR2/CIR/P/2019/133 dated November 8, 2019, SEBI circular number SEBI/HO/CFD/DIL2/CIR/P/2020 dated March 30, 2020, SEBI circular number SEBI/HO/CFD/DIL2/CIR/P/2021/2480/1/M dated March 16, 2021, SEBI circular no. SEBI/HO/CFD/DIL2/P/CIR/2021/570 dated June 2, 2021, SEBI circular no. SEBI/HO/CFD/DIL2/CIR/P/2022/45 dated April 5, 2022, SEBI circular no. SEBI/HO/CFD/DIL2/CIR/P/2022/51 dated April 20, 2022, SEBI circular no. SEBI/HO/CFD/DIL2/CIR/2022/75 dated May 30, 2022, SEBI master circular no.

SEBI/HO/CFD/PoD-2/P/CIR/2023/00094 dated June 21, 2023 and SEBI circular no. SEBI/HO/CFD/TPD1/CIR/P/2023/140 dated August 9, 2023 along with (i) the circulars issued by the National Stock Exchange of India Limited having reference no. 23/2022 dated July 22, 2022 and reference no. 25/2022 dated August 3, 2022; and (ii) the circulars issued by BSE Limited having reference no. 20220722-30 dated July 22, 2022 and reference no. 20220803-40 dated August 3, 2022; and any subsequent circulars or notifications issued by SEBI or Stock Exchanges in this regard;

“**UPI ID**” shall mean an ID created on the UPI for a single-window mobile payment system developed by the NPCI;

“**UPI Mandate Request**” shall mean a request (intimating the UPI Bidders by way of a notification on the UPI linked mobile application and by way of an SMS on directing the UPI Bidder to such UPI linked mobile application) to the UPI Bidder initiated by the Sponsor Banks to authorize blocking of funds on the UPI application equivalent to Bid Amount and subsequent debit of funds in case of Allotment. In accordance with SEBI Circular No. SEBI/HO/CFD/DIL2/CIR/P/2019/76 dated June 28, 2019 and SEBI Circular No. SEBI/HO/CFD/DIL2/CIR/P/2019/85 dated July 26, 2019, Retail Individual Investors Bidding using the UPI Mechanism may apply through the SCSBs and mobile applications whose names appears on the website of the SEBI (<https://www.sebi.gov.in/sebiweb/other/OtherAction.do?doRecognisedFpi=yes&intmid=40>) and (<https://www.sebi.gov.in/sebiweb/other/OtherAction.do?doRecognisedFpi=yes&intmid=43>) respectively, as updated from time to time;

“**UPI Mechanism**” shall mean the bidding mechanism that may be used by UPI Bidders in accordance with the UPI Circulars to make an ASBA Bid in the Offer;

“**U.S Securities Act**” shall have the meaning given to such term in Recital (A); and

“**Working Day**” shall mean all days on which commercial banks in Mumbai are open for business. In respect of announcement of Price Band and Bid/Offer Period, Working Day shall mean all days, excluding Saturdays, Sundays, and public holidays, on which commercial banks in Mumbai are open for business. In respect of the time period between the Bid/Offer Closing Date and the listing of the Equity Shares on the Stock Exchanges, Working Day shall mean all trading days of the Stock Exchanges, excluding Sundays and bank holidays, as per circulars issued by SEBI. In this Agreement, unless the context otherwise requires:

- (a) words denoting the singular number shall include the plural and vice versa;
- (b) headings and bold typeface are only for convenience and shall be ignored for the purposes of interpretation;
- (c) references to the words “include” or “including” shall be construed without limitation;
- (d) references to this Agreement or to any other agreement, deed or instrument shall be construed as a reference to this Agreement or to such agreement, deed or instrument as the same may from time to time be amended, varied, supplemented or novated;
- (e) references to any Party shall also include such Party’s successors in interest and permitted assigns or heirs, executors, administrators and successors, as the case may be, under any agreement, instrument, contract or other document;

- (f) references to a “person” shall include any natural person, firm, general, limited or limited liability partnership, association, corporation, company, limited liability company, joint stock company, trust, joint venture, business trust or other entity or unincorporated organization;
- (g) references to statutes or regulations or statutory or regulatory provisions include such statutes or statutory provisions and any orders, rules, regulations, guidelines, clarifications, instruments or other subordinate legislation made under them as amended, supplemented, extended, consolidated, re-enacted or replaced from time to time;
- (h) references to a number of days shall mean such number of calendar days unless otherwise specified. When any number of days is prescribed in this Agreement, such number of days shall be calculated exclusive of the first day and inclusive of the last day;
- (i) references to a preamble, section, paragraph, schedule, recital or annexure is, unless indicated to the contrary, a reference to a Preamble, Section, paragraph, Schedule or Annexure of this Agreement;
- (j) time is of the essence in the performance of the Parties’ respective obligations. If any time period specified herein is extended, such extended time shall also be of the essence;
- (k) all references to “**Escrow Collection Bank**”, “**Public Offer Bank**”, “**Refund Bank**” and “**Sponsor Bank**” shall also include references to their respective “**Correspondent Bank(s)**”, if such banks have been appointed by such Escrow Collection Bank, Public Offer Bank, Refund Bank or Sponsor Bank and all references to “**Escrow Account**”, “**Public Offer Account**” and “**Refund Account**” shall include any accounts established by the Correspondent Bank(s) pursuant to such appointment; and

1.2 The Parties acknowledge and agree that the annexures and schedules attached hereto form an integral part of this Agreement.

1.3 The rights and obligations of each of the Parties under this Agreement shall (unless expressly set out under this Agreement in respect of any joint and several obligations) be several, and not joint, and none of the Parties shall be responsible for any acts or omissions of any other Party unless otherwise set out in this Agreement.

2. ESCROW COLLECTION BANK AND ESCROW ACCOUNTS, PUBLIC OFFER BANK AND PUBLIC OFFER ACCOUNT AND REFUND BANK AND REFUND ACCOUNT AND SPONSOR BANK

2.1 At the request of the Company, the Selling Shareholder and the members of the Syndicate, the Banker to the Offer 1 hereby agrees to act as a public offer bank, a refund bank and one of the sponsor banks, as the case may be, in relation to the Offer, Banker to the Offer 2 agrees to act as an escrow collection bank and one of the sponsor banks in relation to the Offer, Banker to the Offer 3 agrees to act as another sponsor banks in relation to the Offer, in order to enable the completion of the Offer in accordance with the process specified in the Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum, the Offering Memorandum, this Agreement, the SEBI Regulations and any other Applicable Law. The Escrow Collection Bank

shall be responsible for the operation and maintenance of the Escrow Accounts; the Public Offer Bank shall be responsible for the operation and maintenance of the Public Offer Account; the Refund Bank shall be responsible for the operation and maintenance of the Refund Account and all Sponsor Banks shall be responsible to act as a conduit between the Stock Exchanges and NPCI in order to push the mandate collection request and/or payment instructions of the UPI Bidders into the UPI and be responsible for discharging the duties and responsibilities of Sponsor Banks as applicable in a public issue, in accordance with the process described in the Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum, the Offering Memorandum, this Agreement, the UPI Circulars, the ICDR Regulations and other Applicable Law. Notwithstanding the above, if any of the Sponsor Banks are unable to facilitate the UPI Mandate requests and/ or payment instructions from the UPI Bidders into the UPI for any of the Stock Exchanges for any technical reason, the other Sponsor Banks will facilitate the handling of UPI Mandate requests with the Stock Exchanges in accordance with this Agreement (including instructions issued under this Agreement), Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum and the Offering Memorandum. The Sponsor Banks agree that in terms of the UPI Circular, UPI Bidders may place their Bids in the Offer using the UPI Mechanism. The Bankers to the Offer, in their respective capacities, shall also perform all the duties and obligations in accordance with this Agreement, the Offer Documents, ICDR Regulations and other Applicable Law and comply with all respective instructions issued to them in terms of this Agreement by the Company, the Book Running Lead Managers and/or the Registrar, in connection with its responsibilities.

- 2.2
- (a) Simultaneously with the execution of this Agreement, the Escrow Collection Bank shall establish one or more ‘no-lien’ and ‘non-interest bearing’ accounts with itself (the “**Escrow Accounts**”) for the receipt of (i) Bid Amounts from resident and non-resident Anchor Investors, and (ii) any amounts payable by the Underwriters in terms of the Underwriting Agreement, as and when executed. The Escrow Accounts shall be specified as follows:
 - (i) In case of resident Anchor Investors and Underwriters: “SIGNATURE GLOBAL INDIA LTD - ANCHOR-R A/C”; and
 - (ii) In case of non-resident Anchor Investors: “SIGNATURE GLOBAL INDIA LTD - ANCHOR-NR A/C”.
 - (b) Simultaneously with the execution of this Agreement, the Public Offer Bank shall establish a ‘no-lien’ and ‘non-interest bearing’ Public Offer Account with itself, which shall be a current account established by the Company to receive monies from the Escrow Accounts and the ASBA Accounts on the Designated Date. The Public Offer Account shall be designated as “Signatureglobal (India) Limited – IPO Public Offer Account ”.
 - (c) Simultaneously with the execution of this Agreement, the Refund Bank shall establish a ‘no-lien’ and ‘non-interest bearing’ Refund Account with itself designated as “Signatureglobal (India) Limited – IPO Refund Account”.
 - (d) The Company and the Selling Shareholder shall severally execute all respective forms or documents and provide further information as may be reasonably required by the Escrow Collection Bank, the Public Offer Bank and the Refund Bank for the establishment of the Escrow Accounts, the Public Offer Account and the Refund Account, respectively.

(e) The Escrow Collection Bank, the Public Offer Bank and the Refund Bank shall provide the Company, the Selling Shareholder, the Registrar to the Offer and the Book Running Lead Managers a confirmation in the form set out in **Annexure A 1** and **Annexure A 2**, as the case may be, upon the opening of the Public Offer Account and the Refund Account and the Escrow Account respectively.

2.3 The monies lying to the credit of the Escrow Accounts, the Public Offer Account and the Refund Account shall be held by the Escrow Collection Bank, the Public Offer Bank and the Refund Bank, as the case may be, for the benefit of and in trust for the Beneficiaries as specified in this Agreement. The Escrow Collection Bank, the Public Offer Bank and the Refund Bank, as the case may be, shall not have or create any lien on, or encumbrance or other right to, the amounts standing to the credit of the Escrow Accounts, the Public Offer Account and the Refund Account nor have any right to set off against such amount any other amount claimed by the Escrow Collection Bank, the Public Offer Bank or the Refund Bank against any person, including by reason of non-payment of charges or fees to the Escrow Collection Bank or the Public Offer Bank or the Refund Bank, as the case may be, for rendering services as agreed under this Agreement or for any other reason whatsoever.

The operation of the Escrow Accounts by the Escrow Collection Bank, the Public Offer Account by the Public Offer Bank and the Refund Account by the Refund Bank shall be strictly in accordance with the terms of this Agreement, the instructions of the Book Running Lead Managers and Applicable Law. None of the Escrow Accounts, the Public Offer Account or the Refund Account shall have cheque drawing facilities and deposits into and transfers from such accounts shall be made strictly in accordance with the provisions of Section 3 of this Agreement. The operation of the Escrow Accounts by the Escrow Collection Bank, the Public Offer Account by the Public Offer Bank and the Refund Account by the Refund Bank shall be strictly in accordance with the terms of this Agreement, the instructions of the Book Running Lead Managers and Applicable Law.

2.4 Each of the Escrow Collection Bank, the Public Offer Bank and the Refund Bank hereby agree, confirm and declare that it does not have (and will not have) any beneficial interest (by whatever name called) of any kind whatsoever in the amounts lying to the credit of the Escrow Accounts, the Public Offer Account and/or the Refund Account, respectively, and that such amounts shall be applied, held and transferred in accordance with the provisions of this Agreement, the Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum, the Offering Memorandum, the SEBI Regulations, the Companies Act, the FEMA and any instructions issued in terms thereof by the relevant Parties in accordance with this Agreement. The Bankers to the Offer shall not be deemed to be fiduciary or a trustee or have any obligations of a fiduciary or a trustee under the terms of this Agreement.

2.5 The Bankers to the Offer shall be entitled to appoint, provided that consent in writing is obtained for such appointment from the Book Running Lead Managers, the Company and the Selling Shareholder, prior to the Anchor Investor Bid/ Offer Period, as its agents such banks as are registered with SEBI under the BTI Regulations, as it may deem fit and proper to act as the Correspondent Banks for the collection of Bid Amounts and/ or refund of the subscription amount or the amounts collected from Anchor Investors or any other amount as stipulated under this Agreement, as applicable, as well as for carrying out any of its duties and obligations under this Agreement in accordance with the terms of this Agreement provided each such Correspondent Bank provides written confirmation that it will act entirely in accordance with the terms of this Agreement, and shall provide a copy of such written confirmation to the

Company and the Syndicate. However, the members of the Syndicate and the Company shall be required to coordinate and correspond with the relevant Banker to the Offer only and not with the Correspondent Banks and that the relevant Banker to the Offer shall remain fully responsible for all its obligations and the obligations of such Correspondent Banks appointed hereunder.

- 2.6** Each of the Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks shall comply and shall ensure compliance by its respective Correspondent Bank(s), if any, with the terms of this Agreement, the Red Herring Prospectus, the Prospectus, the SEBI Regulations, the FEMA, all rules, regulations and guidelines issued thereunder and any other Applicable Law and all directives or instructions issued by the SEBI or any other Governmental Authority, along with any instructions of the Company, the Selling Shareholder, the Book Running Lead Managers, and the Registrar to the Offer, in connection with its responsibilities as an escrow collection bank, the public offer bank, the refund bank or the sponsor bank, as the case may be.
- 2.7** The Parties acknowledge that for every bid entered in the Stock Exchange's bidding platform, the audit trail shall be maintained by NPCI. The liability to compensate the investor in case of failed transactions shall be with the concerned entity in the 'ASBA with UPI as the payment mechanism' process (Sponsor Banks/ NPCI/ Bankers to the Offer) at whose end the lifecycle of the transaction has come to a halt. The Parties acknowledge that NPCI shall share the audit trail of all disputed transactions/investor complaints to the Sponsor Banks/ Bankers to the Offer. Book Running Lead Managers shall obtain the audit trail from the relevant Banker to the Offer /Sponsor Bank for analysis and fixation of liability.
- 2.8** Each of the Bankers to the Offer hereby agree and confirm that it shall be fully responsible for, and liable for, any breach of its own obligations under this Agreement by it, and all its acts and omissions (including that of its Correspondent Banks, if any). Further, the Sponsor Banks shall comply with the UPI Circulars in letter and in spirit and any consequent amendments to the UPI Circulars, if any and other Applicable Law. The Bankers to the Offer further agree that registration of its Correspondent Bank(s) with SEBI does not absolve the relevant Banker to the Offer from its obligations in relation to the Offer and as set out under this Agreement as a principal. It is acknowledged that the Offer will be undertaken pursuant to the processes and procedure under Phase II of the UPI Circulars. Notwithstanding anything included in this Agreement, in the event that Phase III of the UPI Circulars becomes applicable to the Offer, the Offer will be conducted in accordance with the procedure set out for Phase III in the UPI Circulars. Each of the Escrow Collection Banks confirms that it shall not process any ASBA Forms relating to any Bidder from Designated Intermediary in the capacity as the Escrow Collection Banks.

3. OPERATION OF THE ESCROW ACCOUNTS, THE PUBLIC OFFER ACCOUNT AND THE REFUND ACCOUNT

3.1 Deposits into the Escrow Accounts

- 3.1.1** The Escrow Collection Bank agrees that, in terms of the ICDR Regulations, ASBA shall be mandatory for all investors participating in the Offer, other than the Anchor Investors. The Escrow Collection Bank confirms that it shall not accept any ASBA Bid or process any ASBA Form relating to any ASBA Bidder from any Designated Intermediary in its capacity as the Escrow Collection Bank, except in its capacity as a SCSB. The Escrow Collection Bank shall

strictly follow the instructions of the Book Running Lead Managers and the Registrar to the Offer in this regard.

- 3.1.2 The Bid Amounts (in Indian Rupees only) relating to Bids by the Anchor Investors shall be deposited by the Anchor Investors with the Escrow Collection Bank with whom the Escrow Accounts have been established in accordance with Section 2.2(a)(i) and (ii) of this Agreement on the Anchor Investor Bidding Date, in the manner set forth in the Red Herring Prospectus and the Syndicate Agreement and shall be credited upon realization to the appropriate Escrow Accounts. In addition, in the event the Offer Price is higher than the Anchor Investor Allocation Price, then any incremental amounts shall be deposited into the relevant Escrow Accounts by the Anchor Investors on or before the Anchor Investor Pay-in Date and shall be credited upon realization to the relevant Escrow Accounts. Further, any amounts payable by the Underwriters in terms of the Underwriting Agreement shall also be deposited into the relevant Escrow Account maintained with the Escrow Collection Bank prior to finalization of the Basis of Allotment or such other time as may be agreed among the parties to the Underwriting Agreement.
- 3.1.3 The transfer instructions for payment into the Escrow Accounts shall be made in favor of the Escrow Accounts specified in Section 2.2(a).
- 3.1.4 In the event of any inadvertent error in calculation of any amounts to be transferred from the Escrow Accounts to the Public Offer Account or the Refund Account, as the case may be, the Book Running Lead Managers (with copy to the Registrar, Company and the Selling Shareholder), the Company (with copy to the Book Running Lead Managers, Registrar and the Selling Shareholder) or the Registrar (with copy to the Book Running Lead Managers, Company and the Selling Shareholder) may, pursuant to an intimation to the Escrow Collection Bank, the Public Offer Bank or the Refund Bank, as applicable, provide revised instructions to the Escrow Collection Bank, the Public Offer Bank or the Refund Bank, as applicable, to transfer the specified amounts to the Escrow Account, the Public Offer Account or the Refund Account, as the case may be, provided that such revised instructions shall be issued promptly upon any of the Book Running Lead Managers, the Company or the Registrar to the Offer becoming aware of such error having occurred (or erroneous instruction having been delivered). On the issuance of revised instructions in accordance with this Section 3.1.4, the erroneous instruction(s) previously issued in this regard to the Escrow Collection Bank, the Public Offer Bank or the Refund Bank, as applicable, shall stand cancelled and superseded without any further act, intimation or instruction being required from or by any Parties, and the obligations and responsibilities of the respective Parties in this regard shall be construed with reference to the revised instructions so delivered by the Book Running Lead Managers and/ or the Company or the Registrar in terms of this Section 3.1.4.
- 3.1.5 The Escrow Collection Bank agrees that, in terms of the ICDR Regulations, ASBA shall be mandatory for all investors participating in the Offer, other than the Anchor Investors. The Escrow Collection Banks confirms that they shall not accept any ASBA Form relating to any ASBA Bidder from the Designated Intermediaries, except in its capacity as an SCSB. The Escrow Collection Banks shall strictly follow the instructions of the Lead Book Running Lead Managers and the Registrar in this regard.
- 3.2 Application of amounts credited to Escrow Accounts, Public Offer Account and Refund Account**

The application of amounts credited to the Escrow Accounts, the Public Offer Account and the Refund Account shall be appropriated or refunded, as the case may be, on the occurrence of certain events and in the manner more particularly described herein below:

3.2.1 *Failure of the Offer*

3.2.1.1 The Offer shall be deemed to have failed in the event of the occurrence of any of the following events:

- (i) any event due to which the process of bidding cannot start on the Bid/Offer Opening Date;
- (ii) the RoC filing not having occurred on or prior to the Drop Dead Date for any reason;
- (iii) the Offer becomes illegal or non-compliant with Applicable Law, or is enjoined or prevented from completion, or otherwise rendered infructuous or unenforceable pursuant to any Applicable Law or pursuant to any order or direction passed by any Governmental Authority having requisite authority and jurisdiction over the Offer;
- (iv) the number of Allottees being less than 1,000;
- (v) the declaration of the intention of the Company and Selling Shareholder, in consultation with the Book Running Lead Managers, to withdraw and/or cancel and/or abandon the Offer at any time after the Bid/Offer Opening Date until the date of Allotment or if the Offer is withdrawn prior to execution of the Underwriting Agreement in accordance with the Red Herring Prospectus;
- (vi) the minimum number of Equity Shares as prescribed under Rule 19(2)(b) of the Securities Contracts (Regulation) Rules, 1957, as amended have not been Allotted in the Offer;
- (vii) non-receipt by the Company of minimum 90% subscription in the Fresh Issue;
- (viii) the Underwriting Agreement not having been executed on or prior to the Drop Dead Date, unless the date is extended by the Book Running Lead Managers, the Company and the Selling Shareholder;
- (ix) failure of the Company to receive the Listing and Trading Approvals from each of the Stock Exchanges on or before the sixth Working Day after the Bid/Offer Closing Date or such other date as may be agreed upon by the Company, the Selling Shareholder and the Book Running Lead Managers in accordance with Applicable Law;
- (x) any of the Underwriting Agreement (after its execution), the Fee Letter or the Offer Agreement is terminated in accordance with its terms or becomes illegal or unenforceable for any reason or, in the event that its performance has been prevented by any judicial, statutory or regulatory authority having requisite authority and jurisdiction in this behalf; or
- (xi) such other event as may be mutually agreed upon by the Company, the Selling Shareholder and the Book Running Lead Managers, in writing.

- 3.2.1.2 The Book Running Lead Managers shall, on the receipt of the relevant information from the Company or the Selling Shareholder or on becoming aware of the events specified in 3.2.1.1. above, as the case may be, regarding such an event, intimate in writing to the Escrow Collection Bank, the Refund Bank, the Public Offer Bank, the Sponsor Banks and the Registrar to the Offer (with a copy to the Company and the Selling Shareholder), of the occurrence of any event specified in Section 3.2.1.1 of this Agreement (in the form specified in **Annexure B**).
- 3.2.1.3 On receipt of intimation of the failure of the Offer from the Book Running Lead Managers in accordance with Section 3.2.1.2 of this Agreement, subject to Applicable Law, the Registrar to the Offer shall forthwith undertake the reconciliation of accounts with the Escrow Collection Bank or Public Offer Bank, as applicable, and provide to the Escrow Collection Bank, the Public Offer Bank, the Refund Bank, the Sponsor Banks, the Book Running Lead Managers, the Company and the Selling Shareholder, (i) a list of Beneficiaries and the amounts to be refunded from the Refund Account to such Beneficiaries, and/or (ii) a list of ASBA Bidders for unblocking the ASBA Accounts. The Registrar to the Offer shall prepare and deliver to the Company an estimate of the stationery that will be required for printing the refund intimations. The Registrar to the Offer and the Book Running Lead Managers within one (1) Working Day, from the receipt of intimation of the failure of the Offer provide to the Escrow Collection Bank, the Refund Bank, the Sponsor Banks, the Company and the Selling Shareholder, the instruction to transfer the funds from the Public Offer Account to the Refund Account (in the format specified in **Annexure C**). Accordingly, the Company shall, within one (1) Working Day of the receipt of the list of Beneficiaries and the amounts to be refunded thereto, prepare and deliver the requisite stationery for printing of refund intimations to the Registrar's office, who in turn shall immediately dispatch such intimations to the respective Bidders and in any event no later than the time period specified in this regard in the Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum and the Offering Memorandum. The Registrar to the Offer, the Escrow Collection Bank, the Public Offer Bank, the Sponsor Banks and the Refund Bank agree to be bound by any instructions from the Book Running Lead Managers and also agree to render all requisite cooperation and assistance in this regard. The Refund Bank confirms that it has the required technology and processes to ensure that refunds made pursuant to the failure of the Offer in accordance with Section 3.2.1. of this Agreement, shall be credited in accordance with the instructions received from the Registrar to the Offer only to (a) the bank account of the Bidder from which the Bid Amount was remitted to the Escrow Collection Bank for Anchor Investors and unblocked in the same ASBA Account in case of ASBA Bidders, in accordance with Rule 11 of the Companies (Prospectus and Allotment of Securities) Rules, 2014, and (b) the bank account of the Underwriters in respect of any amounts deposited by the Underwriters in the relevant Escrow Account pursuant to any underwriting obligations in terms of the Underwriting Agreement.
- 3.2.1.4 The Escrow Collection Bank and the Registrar to the Offer shall, upon receipt of the list of Beneficiaries and the amounts to be refunded to such Beneficiaries in accordance with Section 3.2.1.3 of this Agreement, after notice to the Book Running Lead Managers, Company and the Selling Shareholder, forthwith but not later than one (1) Working Day, ensure the transfer of any amounts standing to the credit of the Escrow Accounts to the Refund Account as directed by the Book Running Lead Managers and the Registrar (with a copy to the Book Running Lead Managers, Refund Bank, the Company and the Selling Shareholder) (in the form specified in **Annexure E**). Such Beneficiaries will be sent a letter by the Registrar to the Offer through ordinary post informing them about the mode of credit of refund, within six (6) Working Days after Bid/Offer Closing Date or any other period prescribed under Applicable Law. Provided that, in the event of a failure to receive minimum subscription or refusal of listing and trading

approval from the Stock Exchanges, the Refund Bank shall forthwith transfer the requisite amounts as provided herein on the same Working Day as on receipt of list of beneficiaries, or if such list of beneficiaries is received post banking hours, on the immediately following Working Day. It is further clarified that from the date of Bid Closing Date or the date of receipt of Stock Exchange intimation in relation to refusal of listing or trading approval, as applicable, the refund process shall be completed within four (4) Working Days in accordance with SEBI Refund Circular. The Refund Bank shall, upon receipt of the list of Beneficiaries and the amounts to be refunded to such Beneficiaries in accordance with Section 3.2.1.3 of this Agreement, after notice to the Book Running Lead Managers, the Company and the Selling Shareholder, forthwith but not later than one (1) Working Day from the date of transfer of amounts from the Escrow Accounts, ensure the transfer of any amounts standing to the credit of the Refund Account to the account of the Beneficiaries as directed by the Book Running Lead Managers and the Registrar in the form specified in **Annexure C** (with a copy to the Company and the Selling Shareholder). The Refund Bank shall provide the details of the UTR/control numbers of such remittances to the Registrar on the same day. Such Beneficiaries will be sent a letter through electronic mail on the date of the remittance and through registered post by the Registrar informing them about the mode of credit of refund within one (1) Working Day after the remittance date. In the event of any returns/rejects from NEFT/RTGS/NACH/direct credit, the Refund Bank shall inform the Book Running Lead Managers forthwith and arrange for such refunds to be made through issue and immediate delivery of demand drafts if requested by the Bidder and/or the Book Running Lead Managers. The Refund Bank shall act in accordance with the instructions of the Book Running Lead Managers for issuances of these instruments. The entire process of refunds shall be completed within six (6) Working Days from the Bid/Offer Closing Date in accordance with Applicable Law or such other period prescribed under the ICDR Regulations and other Applicable Law.

3.2.1.5 The Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks shall be discharged of all their legal obligations under this Agreement only if they have acted *bona fide* and in good faith and in accordance with the terms of this Agreement, the Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum, the Offering Memorandum, applicable SEBI Regulations and any other Applicable Law.

3.2.1.6 The Registrar, the Escrow Collection Bank, Public Offer Bank, Sponsor Banks and the Refund Bank agree to be bound by any instructions in writing from the Book Running Lead Managers and also agree to render all requisite cooperation and assistance in this regard.

3.2.2 *Events other than Failure of the Offer*

In the event that the listing of the Equity Shares does not occur in the manner described in the Offer Documents, the SEBI Regulations and any other Applicable Law, after the funds are transferred to the Public Offer Account, the Company and the Book Running Lead Managers shall intimate the Public Offer Account Bank and the Registrar in writing (with a copy to the Selling Shareholder) in the format prescribed under **Annexure D** and the Public Offer Account Bank and the Registrar shall, after notifying the Company, the Selling Shareholder and the Book Running Lead Managers, forthwith but not later than one (1) Working Day from the receipt of instructions in this respect from the Book Running Lead Managers, transfer the amounts in the Public Offer Account to the Refund Account and the Refund Bank shall make payments in accordance with Applicable Law. All refunds under this Agreement shall be payable by the Refund Bank and until such refunds are paid as agreed herein, the monies lying

in the Refund Account shall be held for the benefit of the Bidders without any right or lien thereon.

3.2.3 *Completion of the Offer*

3.2.3.1 The Registrar, shall, on or prior to the Designated Date, in writing, (a) along with the Book Running Lead Managers, intimate the Escrow Collection Bank (with a copy to the Company and the Selling Shareholder), the Designated Date and provide the Escrow Collection Bank with (i) the written details of the amounts that are to be transferred from the Escrow Accounts to the Public Offer Account; and (ii) the details of the Surplus Amounts, if any, that are to be transferred from Escrow Accounts to the Refund Account, in the form specified in **Annexure F**; and (b) intimate the SCSBs and the Sponsor Banks (with a copy to the Book Running Lead Managers), the Designated Date, and provide the SCSBs and the Sponsor Banks with the written details of the amounts that are required to be unblocked and transferred to the Public Offer Account. The Sponsor Banks, based on the UPI Mandate Request approved by the respective UPI Bidders at the time of blocking of their respective funds, will raise the debit/collect request from the respective ASBA Account and issue necessary instructions, whereupon the funds will be transferred from such ASBA Account to the Public Offer Account and the remaining funds, if any, will be unblocked without any manual intervention by the UPI Bidder or the Sponsor Banks. Further, the SCSBs will raise the debit/collect request from the respective ASBA Account and issue necessary instructions, whereupon the funds will be transferred from such ASBA Account to the Public Offer Account and the remaining funds, if any, will be unblocked without any manual intervention by the Bidder or the SCSBs. The Refund Bank shall ensure the transfer of the Surplus Amounts to the account of the Beneficiaries and immediately upon such transfer, the Refund Bank shall intimate the Book Running Lead Managers, the Company and the Selling Shareholder of such transfer. The Sponsor Banks shall be responsible for sharing the details of Bid Amounts that have to be unblocked and transferred from the ASBA Accounts to the Public Offer Account with the UPI Bidders' banks. In the event such transfers are unable to be completed on the same Working Day, such instructions issued by the Registrar and the Book Running Lead Managers to the Escrow Collection Bank, and by the Registrar and the Book Running Lead Managers to the SCSBs or the Sponsor Banks (who in turn shall give instructions to SCSBs, that are UPI Bidder's banks for debit/collect requests in case of applications by UPI Mechanism), as applicable, shall be valid for the next Working Day. Immediately upon the transfer of the amounts to the Public Offer Account, the Escrow Collection Bank shall appropriately confirm that such transfers have been completed to the Registrar, Book Running Lead Managers, the Company and the Selling Shareholder. The amounts to be transferred from the ASBA Account to the Public Offer Account by the SCSBs (including the relevant UPI Bidder's bank on raising of debit/collect request by the Sponsor Banks) represent Bids from ASBA Bidders that have received confirmed allocation in respect of the Equity Shares in the Offer.

The amounts to be transferred to the Public Offer Account by the Escrow Collection Bank represent Bids from Anchor Investors that have received confirmed allocation in respect of the Equity Shares in the Offer and amounts, if any, paid by the Underwriters in terms of the Underwriting Agreement. The amounts to be unblocked and transferred to the Public Offer Account by the SCSBs (including the relevant UPI Bidder's bank on raising of debit/collect request by the Sponsor Banks) and the Sponsor Banks represent Bids from ASBA Bidders that have received confirmed allocation in respect of the Equity Shares in the Offer.

- 3.2.3.2 On the Designated Date, the Escrow Collection Bank and the SCSBs (including the UPI Bidder's bank on raising of debit/ collect request by the Sponsor Banks), on receipt of details under Section 3.2.3.1. from the Registrar and the Book Running Lead Managers or the Sponsor Banks (in case of UPI Bidders using the UPI Mechanism), shall, within Banking Hours on the same Working Day, transfer the amounts lying to the credit of the Escrow Accounts and/or blocked in the ASBA Accounts in relation to the successful Bids to the Public Offer Account and the Escrow Collection Bank shall transfer the Surplus Amount to the Refund Account in accordance with the procedure set out in this Agreement and the Red Herring Prospectus and the Prospectus. In the event such transfers are unable to be completed on the same Working Day, such instructions issued by the Book Running Lead Managers and the Registrar to the Escrow Collection Bank and by the Registrar to the SCSBs and the Sponsor Banks shall be valid for the next Working Day. Immediately upon the transfer of the amounts to the Public Offer Account and the Refund Account, the Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks shall appropriately confirm such transfer to the Registrar and the Book Running Lead Managers (with a copy to the Company and the Selling Shareholder). Thereupon, in relation to such amounts, the Bidders or the Underwriters, as the case may be, shall have no beneficial interest therein save as provided under Applicable Law. For the avoidance of doubt, the Bidders or the Underwriters, as the case may be, shall continue to be the Beneficiaries in relation to any Surplus Amount and subject to receipt of the listing and trading approvals, the Company and the Selling Shareholder shall be the Beneficiaries in respect of their respective portions of the balance amount.
- 3.2.3.3 Notwithstanding the completion of the Offer, in case of any delay in unblocking of amounts in the ASBA Accounts (including amounts blocked through the UPI Mechanism) exceeding 4 (four) Working Days from the Bid/ Offer Closing Date, the Bidder shall be compensated at a uniform rate of ₹ 100 per day for the entire duration of delay exceeding 4 (four) Working Days from the Bid/ Offer Closing Date by the intermediary responsible for causing such delay in unblocking. The Book Running Lead Managers shall, in their sole discretion, identify and fix the liability on such intermediary or entity (the "**Relevant Intermediary**") responsible for such delay in unblocking. It is hereby clarified that the Members of the Syndicate shall not be liable in any manner whatsoever for any failure or delay on the part of such Relevant Intermediary (as determined by the Book Running Lead Managers, in their sole discretion) to discharge its obligation to compensate the investor for the delay in unblocking of amount, as stated above.
- 3.2.3.4 The Book Running Lead Managers are hereby severally authorized to take such action in accordance with the terms of this Agreement in connection with the transfer of amounts from the Escrow Accounts to the Public Offer Account and the Refund Account, as applicable.
- 3.2.3.5 It is hereby clarified that the Public Offer Bank shall not transfer any monies from the Public Offer Account to the bank accounts of the Company or the Selling Shareholder, prior to receipt of written instructions from the Book Running Lead Managers in accordance with Section 3.2.3.8(iv) below.
- 3.2.3.6 Notwithstanding anything stated in this Agreement, each of the Company and the Selling Shareholder hereby severally agree that they shall take all necessary actions to ensure that the amount representing the lead management fees, advisory fees, commissions, brokerage, incentives and expenses payable by the Company and the Selling Shareholder to the members of the Syndicate under their respective engagement letters or the Fee Letter, as the case may be, the Offer Agreement and the Syndicate Agreement shall be paid upon receipt of the final listing

and trading approvals from the Stock Exchanges in accordance with Section 3.2.3.7 of this Agreement.

3.2.3.7 The Registrar to the Offer shall, within two (2) Working Days from the Bid/Offer Closing Date, in writing in the prescribed form (specified in **Annexure G** hereto), intimate the Book Running Lead Managers (with a copy to the Company and the Selling Shareholder), the aggregate amount of commission payable to the SCSBs, Sponsor Banks, Registered Brokers, the RTAs and the CDPs as calculated by the Registrar. For the avoidance of doubt, the quantum of commission payable to the SCSBs, Registered Brokers, the RTAs and the CDPs shall be determined on the basis of such Bid cum Application Forms procured by them and which are eligible for Allotment and the payment of commission to the Registered Brokers will be made by the Stock Exchanges. The Company and the Selling Shareholder shall ensure that the aggregate amount of commission payable to the Registered Brokers, the RTAs and the CDPs shall be transferred from their own account to the Stock Exchanges, the RTAs and the CDPs prior to the receipt of final listing and trading approvals. The Company and the Selling Shareholder shall also ensure that (a) the aggregate amount of commission and processing fees payable to the SCSBs and each of the Sponsor Banks; (b) any amounts payable to the Depositories and the Registrar to the Offer; and (c) any other expenses in connection with the Offer including roadshow expenses, advertisement and media expenses shall be made at the relevant time from the respective accounts of the Company and the Selling Shareholder, as the case may be. Such amounts shall be adjusted against the amounts to be transferred to the Company and the Selling Shareholder pursuant to Section 3.2.3.8(iv) below.

3.2.3.8 Notwithstanding anything stated in this Agreement, in respect of the amounts lying to the credit of the Public Offer Account, the following specific provisions shall be applicable:

- (i) Each of the Company and the Selling Shareholder agree that out of the amount of the total estimated Offer expenses as will be disclosed in the Prospectus under the section "Objects of the Offer" the following shall be retained in the Public Offer Account, among others: (A) lead management fees, advisory fees, incentives, commissions, brokerage and expenses to the members of the Syndicate under the Fee Letters, the Offer Agreement, the Syndicate Agreement and Underwriting Agreement (when executed) (the "**Estimated Offer Expenses**"); and (B) if required by Applicable Law, the Securities Transaction Tax (the "**STT**") and any other tax required to be collected and deposited by the Book Running Lead Managers under Applicable Law in respect of the Offer (together with STT, "**Applicable Taxes**") for onward depositing by the Book Running Lead Managers on behalf of the Selling Shareholder to the appropriate authorities, in accordance with a certificate to be provided by a chartered accountant of repute appointed by the Company (the "**CA Certificate**"), and the Public Offer Bank agrees to retain not less than such amounts towards the Estimated Offer Expenses and the Applicable Taxes, until a copy of one or more instructions are provided by the Book Running Lead Managers (in the form prescribed in **Annexure H**). The Estimated Offer Expenses shall be borne by each of the Company and the Selling Shareholder in the manner agreed to among the Company and the Selling Shareholder and in proportion to the number of Equity Shares issued and/or transferred by each of the Company and the Selling Shareholder in the Offer, respectively. Other than the listing fee (which shall be solely borne by the Company), any such expenses with respect to the Estimated Offer Expenses paid by the Company on behalf of the Selling Shareholder in the first instance will be reimbursed to the Company, directly from the Public Offer Account.

It is hereby agreed that the Company will be responsible for procuring and providing the CA Certificate, in the form prescribed in **Annexure I**, confirming the amount of Applicable Taxes and stamp duty prior to the date of Allotment.

- (ii) The Book Running Lead Managers shall (with a copy to the Company and the Selling Shareholder), following the receipt of the final listing and trading approvals from the Stock Exchanges and the CA Certificate, provide to the Public Offer Bank, in the prescribed form (specified in **Annexure H**), one or more instructions stating details of the amounts to be paid towards Estimated Offer Expenses and Applicable Taxes specified in Section 3.2.3.8(i) above (to the extent such amounts have not been paid by the Selling Shareholder or the Company either on behalf of itself or the Selling Shareholder. The Public Offer Bank shall, on the same day of the receipt of such instruction from the Book Running Lead Managers (which shall be provided within Banking Hours), remit such funds to the relevant accounts.
- (iii) At least two (2) days prior to the date of Bid/Offer Closing Date, (a) the Selling Shareholder shall inform the Company and the Book Running Lead Managers of the details of its bank account; and (b) the Company shall inform the Book Running Lead Managers of the details of its bank account, to which net proceeds from the Offer to which the Company and the Selling Shareholder are entitled to, are to be transferred, being the balance amount lying in the Public Offer Account after deducting the aggregate amount of the Estimated Offer Expenses and the Applicable Taxes, payable by the Company and the Selling Shareholder (subject to Section 3.2.3.7 above).
- (iv) Upon the receipt of final listing and trading approvals and the completion of the transfers specified in Section 3.2.3.8(ii) above, the Book Running Lead Managers shall provide the Public Offer Bank (with a copy to the Company and the Selling Shareholder), in the prescribed form (specified in **Annexure J**), instructions stating the balance amount lying in the Public Offer Account after deducting the aggregate amount of the Estimated Offer Expenses and the Applicable Taxes to be transferred from the Public Offer Account to the respective bank accounts of each of the Company and the Selling Shareholder and the Public Offer Bank shall, on the same day of the receipt of such instruction from the Book Running Lead Managers (which shall be provided during Banking Hours), remit the respective amounts. Notwithstanding anything stated in this Agreement, the Company, hereby acknowledges and agrees that it shall take all necessary action to ensure that the Offer expenses shall be paid to the respective intermediaries immediately upon receipt of the final invoice from the respective intermediaries by the Company in accordance with the arrangements/ agreements with the relevant intermediary(ies).
- (v) Notwithstanding anything in this Agreement, the Company, the Syndicate, the Bankers to the Offer, the Sponsor Banks and the Registrar acknowledge and agree that IFC is immune from taxation in India in terms of the Articles of Agreement of IFC and the International Finance Corporation (Status, Immunities and Privileges) Act, 1958 and therefore all remittances of the proceeds of the sale/ transfer of the Offered Shares to IFC shall be made without any tax deduction or withholding.
- (vi) The instructions in the form of **Annexure H** and **Annexure J** issued by the Book Running Lead Managers (a copy of which shall be provided to the Company and the Selling Shareholder) shall be binding on the Public Offer Bank irrespective of any

contrary claim or instructions from any party including the Company and/or the Selling Shareholder. This provision shall be deemed to be an irrevocable instruction from the Company and the Selling Shareholder to the Public Offer Bank to debit the Public Offer Account as per the details contained in **Annexure H** and **Annexure J**.

- (vii) Further, in the event of any expenses or amounts in relation to the Offer falling due to the members of the Syndicate and the legal counsel to the Company and the Book Running Lead Managers after closure of the Public Offer Account, or to the extent that such expenses or amounts falling due to the members of the Syndicate and the legal counsel to the Company and the Book Running Lead Managers are not paid from the Public Offer Account, the Company and Selling Shareholder shall promptly reimburse the members of the Syndicate and the legal counsel to the Company and the Book Running Lead Managers.

The written instructions in accordance with **Annexure H** and **Annexure J** shall be valid instructions only if signed by any of the persons named in **Annexure K** and whose specimen signatures are contained herein or any other persons as may be authorized in writing from time to time by the respective Parties with intimation to the Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks.

- (viii) In the event of any compensation required to be paid by the post-Offer Book Running Lead Managers to Bidders for delays in redressal of their grievance by the SCSBs in accordance with the SEBI Refund Circulars and/or any other Applicable Law, the Company and the Selling Shareholder shall reimburse the relevant Book Running Lead Managers for such compensation (including applicable taxes and statutory charges, interest or penalty, if any) immediately but no later than 2 (two) Working Days of (i) receipt of proof of payment of compensation (including applicable taxes and statutory charges, interest or penalty, if any) by the Book Running Lead Managers or (ii) the amount of compensation payable (including applicable taxes and statutory charges, interest or penalty, if any) being communicated to the Company in writing by the Book Running Lead Managers, whichever is earlier.

3.2.4 *Closure of the Escrow Accounts, Public Offer Account and Refund Account*

Upon receipt of instructions from the Company, the Selling Shareholder, the Book Running Lead Managers and the Registrar, the Escrow Collection Bank shall take necessary steps to ensure closure of the Escrow Accounts only upon transfer of all monies into the Public Offer Account or the Refund Account, as the case may be, in accordance with the terms of this Agreement and Applicable Law and not later than six months from the date of opening of such Escrow Accounts. The Public Offer Bank shall take the necessary steps to ensure closure of the Public Offer Account promptly and only after all monies in the Public Offer Account are transferred in accordance with the terms of this Agreement and upon receipt of account closure letter from the Bank, the Book Running Lead Managers and the Registrar to the Offer. The Refund Bank shall take the necessary steps to ensure closure of the Refund Account, once all Surplus Amounts are refunded to the Bidders to whom refunds are required to be made, in accordance with the terms of this Agreement and upon receipt of account closure letter from the Company, the Book Running Lead Managers and the Registrar to the Offer.

The Escrow Collection Bank, the Public Offer Bank and the Refund Bank agree that prior to closure of the Escrow Accounts, the Public Offer Account and the Refund Account, respectively, they shall intimate the Company, the Selling Shareholder and the Book Running Lead Managers that there is no balance in the Escrow Accounts, the Public Offer Account and

the Refund Account, respectively and shall provide a signed copy of the complete and accurate statement of accounts to the Company, the Selling Shareholder, the Registrar and the Book Running Lead Managers in relation to deposit and transfer of funds from each of the Escrow Accounts, the Public Offer Account and the Refund Account. The Escrow Collection Bank, the Public Offer Bank and the Refund Bank also agree that they shall close the respective accounts only upon receipt of instructions in this regard from the Bank, the Registrar and the Book Running Lead Managers (with a copy to the Selling Shareholder).

Within one (1) Working Day of closure of the Escrow Accounts, the Public Offer Account and the Refund Account, the Escrow Collection Bank, the Public Offer Bank and the Refund Bank, respectively shall provide confirmation of the closure of such accounts to the Book Running Lead Managers, the Company and Selling Shareholder.

However, subject to Applicable Law, any amount which is due for refund but remains unpaid or unclaimed for a period of seven (7) years from the date of such payment becoming first due, shall be transferred by the Refund Bank, after intimation to and confirmation from the Bank, to the “Investor Education and Protection Fund” established under Section 125 of the Companies Act, 2013.

The Escrow Collection Bank, the Public Offer Bank, the Refund Bank, the Sponsor Banks or any of their respective Correspondent Banks, shall act promptly upon any written instructions of the Book Running Lead Managers and the Company along with the Registrar, as applicable, referred to in these clauses in relation to amounts to be transferred and/or refunded from the Escrow Accounts or the Public Offer Account or in relation to amounts to be transferred and/or refunded from the Refund Account prior to trading approvals or otherwise. The Bankers to the Offer or its respective Correspondent Banks shall act promptly on the receipt of information/instructions within the time periods specified in this Agreement. The Banker to the Offer 1 and the Banker of the Offer 2 shall not in any case whatsoever use the amounts held in their respective Escrow Accounts, Public Offer Account and/or Refund Account to satisfy the damages it shall be liable to under this clause.

4. DUTIES AND RESPONSIBILITIES OF THE REGISTRAR TO THE OFFER

4.1 The Parties hereto agree that, in addition to the duties and responsibilities set out in the Registrar Agreement, the duties and responsibilities of the Registrar shall include, without limitation, the following:

The Registrar to the Offer shall maintain at all times accurate physical and electronic records, as applicable, relating to Bids and the Bid cum Application Forms received from the Designated Intermediaries, including, without limitation, the following:

- (i) details of the monies to be transferred to the Public Offer Account, and the refunds to be made to the Anchor Investors, Bidders and Underwriters (as applicable) in accordance with the terms of this Agreement, the Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum, the Offering Memorandum, the SEBI Regulations and the Companies Act;
- (ii) physical and electronic records relating to the Bids and the ASBA Forms submitted to it and received from the members of the Syndicate, the SCSBs, Registered Brokers and CDPs/RTAs with respect to the Offer;

- (iii) final certificates received from the Escrow Collection Bank, SCSBs and each of the Sponsor Banks through the Stock Exchanges within the timelines specified in the UPI Circulars;
- (iv) details of rejected, withdrawn or unsuccessful Bids and request for withdrawals of Bids received;
- (v) all correspondence with the Book Running Lead Managers, the Designated Intermediaries, the Escrow Collection Bank, the Refund Bank, the SCSBs, the Sponsor Banks and regulatory authorities;
- (vi) particulars of various pre-printed and other stationery supported by reconciliation of cancelled/spoilt stationery;
- (vii) details of files in case of refunds to be sent by electronic mode, such as NEFT/RTGS;
- (viii) particulars relating to the aggregate amount of commission payable to the Registered Brokers in relation to the Offer in accordance with the October 2012 Circular, the November 2015 Circular and the UPI Circulars, and the details of such compensation shared with the Stock Exchanges, and particulars relating to the aggregate amount of commission payable to the RTAs, CDPs, Syndicate Member, SCSBs and the Sponsor Banks in relation to the Offer;
- (ix) details regarding allocation of Equity Shares in the Offer and Allotment;
- (x) particulars relating to the refund intimations dispatched to the Bidders; and
- (xi) particulars relating to Allottees.

The Registrar shall promptly supply such records to the Book Running Lead Managers on being requested to do so.

4.2 Without prejudice to the generality of 4.1 above, the Registrar:

- (i) shall comply with the provisions of the SEBI Circular No. CIR/CFD/DIL/3/2010 dated April 22, 2010, the SEBI Circular No. CIR/CFD/DIL/1/2011 dated April 29, 2011, the SEBI Circular No. CIR/CFD/DIL/2/2011 dated May 16, 2011, the SEBI Circular No. CIR/CFD/DIL/8/2010 dated October 12, 2010, the SEBI Circular No. CIR/CFD/DIL/12/2012 dated September 13, 2012, the SEBI Circular No. CIR/CFD/DIL/12/2012 dated September 25, 2012, the October 2012 Circular, the SEBI Circular No. CIR/CFD/DIL/1/2013 dated January 2, 2013, the November 2015 Circular, the January 21 Circular, the UPI Circulars and any provisions under other Applicable Law;
- (ii) shall obtain electronic Bid details from the Stock Exchanges at the end of the Working Day immediately following the Bid/ Offer Closing Date. Further, the Registrar to the Offer shall provide the file containing the Bid details received from the Stock Exchanges to all the SCSBs within one Working Day following the Bid/ Offer Closing Date who may use the file for validation / reconciliation at their end;
- (iii) shall initiate third party confirmation process not later than 09:00 am of the second Working Day from the Bid/ Offer Closing Date. Further, the Registrar shall ensure that

it receives confirmation from SCSBs and issuer banks on the third-party applications no later than 09:00 pm on the second Working Day from the Bid/ Offer Closing Date;

- (iv) shall initiate corporate action to carry out lock-in for the pre- Offer capital of the Company, credit of Equity Shares to Allottees and file confirmation of demat credits, lock-in and issuance of instructions to unblock ASBA funds, as applicable, with the Stock Exchanges;
- (v) shall provide allotment/revoke files to the Sponsor Bank no later than 08.00 PM on the same Working Day when Basis of Allotment is finalised;
- (vi) shall coordinate with Sponsor Banks/ SCSBs and submit a comprehensive report on status of debit/unblock requests of Allottees/ non-Allottees not later than 08:00 PM on the fourth Working Day after the Bid/ Offer Closing Date, or such other time as may be specified under the UPI Circulars, (in the format mentioned in **Annexure L**) to the Book Running Lead Managers, in order to enable the Book Running Lead Managers to share such report to SEBI within the timelines specified in the UPI Circulars;
- (vii) shall in consultation with the Company and the Book Running Lead Managers, publish allotment advertisement before the commencement of trading of Equity Shares on the Stock Exchanges, prominently displaying the date of commencement of trading of Equity Shares on the Stock Exchanges, in all the newspapers where Bid/ Offer Opening/Closing Dates advertisements have appeared earlier;
- (viii) shall provide data for Syndicate ASBA as per **Annexure M** of this Agreement;
- (ix) shall be solely responsible for the correctness and the validity of the information relating to any refunds that is to be provided by the Registrar to the Offer to the Escrow Collection Bank or the Refund Bank, as the case maybe. The Registrar to the Offer shall also be responsible for the correctness and validity of the information provided for the purposes of approval of the 'Basis of Allotment' including data rejection of multiple applications as well as for refund to the Escrow Collection Bank or the Refund Bank, as the case maybe. The Registrar to the Offer shall ensure that, in case of issuance of any duplicate intimation for any reason, including defacement, change in bank details, tearing of intimation or loss of intimation, it will convey the details of such new intimation immediately to the Refund Bank and in any event before such intimation is presented to it for payment, failing which the Registrar to the Offer shall be responsible for any losses, costs, damages and expenses that the Refund Bank may suffer as a result of dishonor of such intimation or payment of duplicate intimations. The Registrar to the Offer shall also ensure that the refund banker details are printed on each refund intimation in accordance with the ICDR Regulations;
- (x) shall be solely responsible for promptly and accurately uploading Bids to ensure the credit of Equity Shares into the relevant dematerialized accounts of the successful Bidders based on the approved Basis of Allotment by the Designated Stock Exchange;
- (xi) shall be solely responsible for the proper collection, custodianship, security and reconciliation of all the Refund Bank's refund orders and the related stationery documents and writings. All unused and destroyed/mutilated/cancelled stationery should be returned to the Refund Bank, within 10 (ten) days from the date of the intimation. The Registrar to the Offer shall be solely responsible for providing to the

Refund Bank the complete details of all refund orders prior to printing of such refund orders immediately on finalization of Allotment;

- (xii) shall print refund orders in accordance with the specifications for printing of payment instruments as prescribed by the Refund Bank which shall be in the form and manner as prescribed by Governmental Authorities and the Registrar to the Offer shall not raise any objection in respect of the same;
- (xiii) shall ensure the timely unblocking of funds or in case of Anchor Investors refund of the monies received from the Bids (or part thereof) which are unsuccessful, rejected or withdrawn (to the extent they are unsuccessful, rejected or withdrawn), in accordance with Applicable Law;
- (xiv) shall ensure the collection of the paid refund orders daily from the Refund Bank and shall arrange to reconcile the accounts with the Masters at its own cost. The final reconciliation of the refund order account with the paid and unpaid refund orders will be completed by the Registrar to the Offer within the prescribed time under Applicable Law;
- (xv) will not revalidate the expired refund orders. Instead, a list of such refund orders will be provided to the Refund Bank who will arrange to issue a banker's cheque/demand draft;
- (xvi) will adhere to any instructions provided by the Refund Bank to prevent fraudulent encashment of the refund intimations (including, without limitation, printing of bank mandates on refund orders, not leaving any blank spaces on instruments and self-adhesive transparent stickers on instruments); provided that, in the absence of a mandate or instruction from the Refund Bank, the Registrar to the Offer shall follow the address and particulars given in the Bid cum Application Form;
- (xvii) In accordance with the SEBI Circular No. CIR/CFD/14/2012 dated 4 October 2012, the Registrar to the Offer shall calculate the aggregate amount of commission payable to the Registered Brokers in relation to the Offer and share the details with the Stock Exchanges;
- (xviii) shall perform all obligations in accordance with the Registrar Agreement. The Registrar to the Offer further undertakes to provide in a timely manner all accurate information and notifications to be provided by it under the Underwriting Agreement to be executed between the Company, the Selling Shareholder, the Underwriters and the Registrar to the Offer;
- (xix) shall comply with the provisions of ICDR Regulations and circulars issued thereunder and any other Applicable Law; and
- (xx) maintain physical and electronic records, as applicable, relating to the Bids and the Bid cum Application Forms received from the Designated Intermediaries, as the case may be and as required under Applicable Law and the Registrar Agreement.

4.3 The Registrar to the Offer shall (i) together with the Book Running Lead Managers, with a copy to the Company and the Selling Shareholder, provide the instructions under **Annexure F** to the

Escrow Collection Bank; and (ii) provide instructions to the SCSBs and the Sponsor Banks in accordance with Section 3.2.3.1.

- 4.4** The Registrar to the Offer shall perform its duties diligently and in good faith under this Agreement, the Registrar Agreement and in accordance with Applicable Law and shall provide in a timely manner, all accurate information to be provided by it under this Agreement, the Registrar Agreement and the SEBI Regulations, to ensure timely approval of the Basis of Allotment by the Designated Stock Exchange, proper and timely preparation of funds transfer schedule based on the approved Basis of Allotment, timely and proper Allotment of the Equity Shares and dispatch of refund intimations/refund through electronic mode without delay, including providing the Escrow Collection Bank, the Public Offer Bank and the Refund Bank with the details of the monies and any Surplus Amount required to be transferred to the Refund Account and the Refund Bank of the details with respect to the amount required to be refunded to the Bidders, all within 4 (four) Working Days from the Bid/ Offer Closing Date and extend all support for obtaining the final listing and trading approval for the Equity Shares from the Stock Exchanges within 6 (six) Working Days from the Bid/ Offer Closing Date or within such time prescribed by the SEBI. The Registrar shall provide unique access to its website to the Escrow Collection Bank to enable it to update the details of the applications received, applications under process and details of the applications dispatched for which instructions will be given to the Escrow Collection Bank separately. The Registrar shall be solely responsible and liable for any delays in supplying accurate information for processing refunds or for failure to perform its duties and responsibilities as set out in this Agreement or the Registrar Agreement.
- 4.5** Without prejudice to the generality of the foregoing, the Registrar to the Offer shall be responsible for and liable for any delays in supplying accurate information or processing refunds or for failure to perform its duties and responsibilities as set out in this Agreement and shall keep other Parties (including their officers, agents, directors, employees and Affiliates) hereto indemnified against any costs, charges and expenses or losses resulting from such delay or default in relation to any claim, demand suit or other proceeding instituted by any Bidder or any other party or any fine or penalty imposed by SEBI or any other Governmental Authority in connection with any failure to perform its duties and responsibilities as set out in this Agreement and any other document detailing the duties and responsibilities of the Registrar related to the Offer or losses arising from difference or fluctuation in currency exchange rates, and expenses (including interest, penalties, attorney's fees, accounting fees and investigation costs) relating to or resulting from, including without limitation the following (a) any delay, error, default, deficiency or failure by the Registrar in performing its duties and responsibilities under this Agreement, the Registrar Agreement or any other agreements detailing the obligations of the Registrar to the Offer, including, without limitation, against any fine or penalty imposed by the SEBI or any other Governmental Authority or court of law; (b) any delay, default, error or failure and any loss suffered, incurred or borne, directly or indirectly, arising out of, resulting from or in connection with any failure by the Registrar to the Offer in acting on, encoding, decoding or processing of, or any delay or error attributable to the Registrar to the Offer in connection with, the returned NACH/NEFT/RTGS/direct credit instructions, including, without limitation, against any fine or penalty imposed by the SEBI or any other Governmental Authority or court of law; (c) any claim made or issue raised by any Bidder or other third party concerning the amount, delivery, non-delivery, fraudulent encashment or any other matters related to the payments or the service provided by the Escrow Collection Bank, the Public Offer Bank, the Refund Bank or the Sponsor Banks hereunder; (d) misuse of refund instructions or negligence in carrying out the refund instructions; (e) misuse of scanned

signatures of the authorized signatories of the Registrar; (f) rejection of Bids due to incorrect bank/branch account details and non-furnishing of information regarding the Anchor Investors available with the Registrar to the Offer; (g) failure by the Registrar to ensure the credit of the Equity Shares into the relevant dematerialized accounts of the successful Bidders in a timely manner based on the approval Basis of Allotment by the Designated Stock Exchange; and (h) any claim by or proceeding initiated by any Governmental Authority under any statute or regulation on any matters related to the payments by the Escrow Collection Bank or the Refund Bank hereunder.

- 4.6** The Registrar to the Offer shall use its best efforts while processing all applications to separate eligible applications from ineligible applications, *i.e.*, applications which are capable of being rejected on any of the technical or other grounds as stated in the Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum, the Offering Memorandum or for any other reason that comes to the knowledge of the Registrar. The Registrar to the Offer shall identify the technical rejections solely based on the electronic Bid file(s) received from the Stock Exchanges and the electronic Company schedules received from the Escrow Collection Bank.
- 4.7** The Registrar to the Offer shall be responsible for submitting the details of cancelled/withdrawn/deleted applications to SCSB's on a daily basis within an hour of bid closure time from the Bid/Offer Opening Date till Bid/Offer Closing Date by obtaining the same from the Stock Exchanges. Registrar to the Offer shall keep a track of details of unblock of applications received from SCSBs, on a daily basis, in the format prescribed in the SEBI circular no. SEBI/HO/CFD/DIL2/CIR/P/2021/2480/1/M dated March 16, 2021 read with SEBI circular no. SEBI/HO/CFD/DIL2/P/CIR/2021/570 dated June 2, 2021.
- 4.8** The Registrar to the Offer shall receive pending applications for unblocking funds submitted with it, on the next Working Day following the Basis of Allotment as per the timelines prescribed under and in accordance with the SEBI Refund Circulars.
- 4.9** The Registrar to the Offer shall be responsible for submitting the bank-wise pending UPI applications for unblocking to SCSB's along with the allotment file, subsequent to receipt of pending applications from Sponsor Banks, no later than 06:30 PM on the same Working Day when Basis of Allotment is finalized. The Allotment file shall include all applications pertaining to full-Allotment/ partial-Allotment/ non-Allotment/ cancelled/ withdrawn/ deleted applications etc. The Registrar shall follow-up with the SCSBs for completion of unblock for non-allotted/partial-allotted applications within the closing hours of banks on the day after the finalization of the Basis of Allotment (or such other timeline as may be prescribed under Applicable Law).
- 4.10** The Registrar to the Offer shall solely be responsible for the correctness and validity of the information provided for the purposes of reporting, including to SEBI and the Stock Exchanges, and shall ensure that such information is based on authentic and valid documentation received from the members of the Syndicate, Escrow Collection Bank, Public Offer Bank, Refund Bank, the SCSBs and the Sponsor Banks, as applicable. Further, the Registrar shall ensure that letters, certifications and schedules, including final certificates, received from Escrow Collection Bank, the Public Offer Bank, the Refund Bank, the SCSBs and the Sponsor Banks are valid and are received within the timelines specified in consultation with the Book Running Lead Managers. The Registrar to the Offer shall be solely responsible for promptly and accurately uploading information to ensure the credit of Equity Shares into the relevant dematerialized

accounts of the successful Bidders based on the approved Basis of Allotment by the Designated Stock Exchange.

- 4.11** The Registrar agrees that upon expiry/termination of this Agreement, it shall (i) immediately destroy or deliver to the Escrow Collection Bank and the Refund Bank, without retaining any copies in either case, all property of the Escrow Collection Bank and the Refund Bank and materials related to the refund orders, including all documents and any/all data which is in the possession/custody/control of the Registrar to the Offer, and (ii) confirm in writing to the Escrow Collection Bank and the Refund Bank that it has duly destroyed and/or returned all such property and materials in accordance with this Section 4.11.
- 4.12** The Registrar to the Offer shall also be responsible for the amount to be transferred by SCSBs and the Sponsor Bank from ASBA Accounts to the Public Offer Account and the amount to be unblocked by SCSBs in the ASBA Accounts as well as the amounts to be transferred by the Escrow Collection Banks to Public Offer Account or Refund Account, as the case may be.
- 4.13** The Registrar to the Offer shall make applicable filings with the Stock Exchanges in the manner and timelines specified in the UPI Circulars.
- 4.14** The Registrar to the Offer shall keep and maintain the books of accounts and other records and documents specified in Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents) Regulations, 1993.
- 4.15** The Registrar to the Offer shall forward the Bid file received from the Stock Exchanges containing the application number and the amount to all SCSBs who may use this file for validation at their end.
- 4.16** The Registrar to the Offer agrees that the validation of Bids and finalization of the Basis of Allotment will be strictly in accordance with the Red Herring Prospectus and the Prospectus, and in compliance with the SEBI Regulations and any circulars issued by the SEBI, and any deviations will be proceeded with in consultation with the Book Running Lead Managers. The Registrar to the Offer shall act in accordance with the instructions of the Bank, the Selling Shareholder and the Book Running Lead Managers and applicable SEBI Regulations, Applicable Law, the Registrar Agreement and this Agreement. In the event of any conflict in the instructions provided to the Registrar to the Offer, it shall seek clarifications from the Book Running Lead Managers. The Registrar to the Offer will coordinate with all the concerned parties to provide necessary information to the Escrow Collection Bank, Public Offer Bank, Refund Bank, the SCSBs and the Sponsor Banks.
- 4.17** The Registrar to the Offer shall be responsible for addressing all investor complaints or grievances arising out of any Bid in consultation with the Company and the Book Running Lead Managers. The Registrar shall perform a validation of the electronic Bid details received from the Stock Exchanges in relation to the DP ID, Client ID and PAN combination with the records maintained by the Depositories and a reconciliation of the final certificates received from the Stock Exchanges, Bankers to the Offer and SCSBs/Sponsor Banks with the electronic Bid details. The Registrar shall intimate the Book Running Lead Managers and the Bankers to the Offer, SCSBs/Sponsor Banks with any data discrepancy as soon as such reconciliation is complete. The Registrar shall at the time of finalisation of the Basis of Allotment, obtain validation from the Depositories for FPIs who have invested in the particular primary market issuance to ensure there is no breach of investment limit and to use PAN issued by Income Tax Department of the Government of India to check compliance for a single FPI. The Registrar,

based on information of Bidding and blocking received from Stock Exchanges, would undertake reconciliation of the Bid data and block confirmation corresponding to the Bids by all investor category applications (with and without the use of UPI) and prepare the Basis of Allotment. The Registrar shall reconcile the compiled data received from the Stock Exchange(s), all SCSBs and Sponsor Banks (hereinafter referred to as the 'reconciled data'). The Registrar shall send the bank-wise data of the Allottees, amount due on Equity Shares as per the Basis of Allotment to the SCSB and the amount to be unblocked in the corresponding SCSB account (in case of non-UPI Mechanism). In respect of Bids made by UPI Bidders using UPI ID, Registrar shall share the debit file post approval of the Basis of Allotment with the Sponsor Banks to enable transfer of funds from the ASBA Accounts blocked through the UPI Mechanism, to the Public Offer Account.

- 4.18** The Registrar to the Offer shall act in accordance with the instructions of the Company, the Selling Shareholder, the Escrow Collection Bank and the Book Running Lead Managers and applicable SEBI Regulations and other Applicable Law and regulations. In the event of any conflict in the instructions provided to the Registrar to the Offer, it shall seek clarifications from the Bank, the Selling Shareholder and the Book Running Lead Managers and comply with the instructions given by the relevant Parties in accordance with this Agreement.
- 4.19** Except as provided under Section 4.17, the Registrar to the Offer shall ensure that investor complaints or grievances arising out of the Offer are resolved expeditiously and, in any case, no later than seven days from their receipt. In this regard, the Registrar to the Offer agrees to provide a report on investor complaints received and action taken to the Book Running Lead Managers (with a copy to the Company and the Selling Shareholder (i) on a weekly basis for the period beginning 10 days from the Bid/Offer Opening Date until the commencement of trading of the Equity shares pursuant to the Offer; and (ii) on a fortnightly basis thereafter and as and when required by the Company, the Selling Shareholder or the Book Running Lead Managers.
- 4.20** The Registrar to the Offer shall communicate all complaints received from investors pertaining to, blocking or unblocking of funds, immediately on receipt, to the post issue Book Running Lead Managers, and ensuring the effective redressal of such grievances
- 4.21** The Registrar shall ensure full reconciliation of collections in the Public Offer Accounts with the information and data available with them. The Registrar to the Offer shall provide a certificate to the Book Running Lead Managers and the Company confirming such reconciliation.
- 4.22** The Registrar shall provide the Allotment file within 15 (fifteen) calendar days from Bid/ Offer Opening Date to the Bankers to the Offer.
- 4.23** In order to ensure that the unblocking is completed within four (4) Working Days from the Bid/Offer Closing Date, the Registrar shall, on a continuous basis and before the opening of the Offer, take up the matter with the SCSBs at the appropriate level and confirm to the Book Running Lead Managers as per the applicable UPI Circulars.

5. DUTIES AND RESPONSIBILITIES OF THE BOOK RUNNING LEAD MANAGERS

- 5.1** Other than as expressly set forth in the SEBI Regulations in relation to the ASBA Bids submitted to the Book Running Lead Managers, no provision of this Agreement will constitute any obligation on the part of any of the Book Running Lead Managers to undertake any

obligation or have any responsibility or incur any liability in relation to the ASBA Bids procured by the other Designated Intermediaries.

5.2 The Parties hereto agree that the duties and responsibilities of the Book Running Lead Managers under this Agreement shall comprise the following:

- (i) Upon receipt of information from the Company or the Selling Shareholder, inform the Escrow Collection Bank, the Public Offer Bank, the Refund Bank, the Sponsor Banks and the Registrar to the Offer regarding the occurrence of the events specified in Section 3.2.1.1;
- (ii) Along with the Registrar to the Offer, provide instructions to the Escrow Collection Bank of the particulars of the monies to be transferred to the Public Offer Account and the Surplus Amounts to be transferred to the Refund Account in accordance with the Agreement and Applicable Law;
- (iii) On or after the Bid/Offer Closing Date, acting along with the Registrar to the Offer, intimate the Designated Date to the Escrow Collection Bank in accordance with Section 3.2.3.1; and
- (iv) Provide instructions to the Public Offer Bank in the prescribed forms in relation to transfer of funds from the Public Offer Account in accordance with Section 3.2.3.8.

The Book Running Lead Managers shall, on issuing all instructions as contemplated under this Section 5.2 and complying with their obligations under this Agreement, be discharged of all obligations under this Agreement.

5.3 No Book Running Lead Manager shall be responsible or liable under this Agreement in connection with the advice, opinions, actions or omissions of any other Book Running Lead Manager or Syndicate Member (or agents of such other Book Running Lead Manager, including Sub-Syndicate Members of such other Book Running Lead Manager) or other Designated Intermediaries in connection with the Offer. The obligations, representations, undertakings, warranties, rights and liabilities of the Book Running Lead Managers under this Agreement shall be several and not joint. Except as provided in Section 5.4 below, the Book Running Lead Managers shall be severally (and not jointly) responsible and liable for any failure to perform their respective duties and responsibilities as set out in this Agreement provided that the Book Running Lead Managers shall, on issuing instructions to the Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Registrar to the Offer in accordance with Section 5.2 above, be fully discharged of their duties and obligations under this Agreement.

5.4 The obligation of the Book Running Lead Managers in respect of the STT will be limited to remittance of such STT pursuant to and in accordance with Applicable Law. Nothing contained in this Agreement or in any other agreement or document shall make the Book Running Lead Managers liable for determination of the quantum of the STT payable in relation to the Offer. The obligation of the Book Running Lead Managers in respect of the STT will be limited to the remittance by the post-Offer BRLM (on behalf of the Book Running Lead Managers) of such STT pursuant to and in accordance with Applicable Law. Notwithstanding anything to the contrary in this Agreement, each of the Parties hereby agree that the Book Running Lead Managers will not have any responsibility, obligation or liability whatsoever, directly or

indirectly, with regard to other taxes, as applicable, or any similar obligation in relation to proceeds realized from the Offer.

Other than as expressly set forth in the ICDR Regulations in relation to the ASBA Bids submitted to the Book Running Lead Managers, no provision of this Agreement will constitute any obligation on the part of any of the Book Running Lead Managers to undertake any obligation or have any responsibility or incur any liability in relation to the ASBA Bids procured by the Designated Intermediaries or Bids not procured by the Book Running Lead Managers.

6. DUTIES AND RESPONSIBILITIES OF THE ESCROW COLLECTION BANK, THE PUBLIC OFFER BANK, THE REFUND BANK AND THE SPONSOR BANK

6.1 Other than as expressly set forth in the SEBI Regulations and any other circular issued by SEBI, no provision of this Agreement will constitute any obligation on the part of the Escrow Collection Bank, the Public Offer Bank, the Refund Bank or the Sponsor Banks to comply with the applicable instructions in relation to the application money blocked under the ASBA process or through the UPI Mechanism.

6.2 The Parties hereto agree that the duties and responsibilities of the Escrow Collection Bank, the Public Offer Bank and the Refund Bank shall include, without limitation, the following:

- (i) the Escrow Collection Bank, the Public Offer Bank and the Refund Bank shall, at all times, carry out their obligations hereunder diligently and in good faith and strictly in compliance with written instructions delivered pursuant to this Agreement;
- (ii) the Escrow Collection Bank shall ensure that the Anchor Investor Bid Amounts and any amounts paid by the Underwriters in terms of the Underwriting Agreement are deposited by it/transferred by it to the Escrow Accounts and transfers are made by it in accordance with the terms of this Agreement;
- (iii) the Escrow Collection Bank shall accept payment relating to Bids from Anchor Investors directly from the Anchor Investors during the Anchor Investor Bid/ Offer Period;
- (iv) the Escrow Collection Bank shall accept the credits only through RTGS/NEFT/NACH/direct credit on the Anchor Investor Bid/Offer Period or from authorized persons towards payment of any amounts by the Underwriters in terms of the Underwriting Agreement;
- (v) The Escrow Bank must accurately maintain at all times during the term of this Agreement the verifiable electronic and physical records relating to the Anchor Investor Application Forms and the corresponding Bid Amounts deposited by in relation to Bids by Anchor Investors;
- (vi) in terms of the October 2012 Circular and the November 2015 Circular, the controlling branch of the Escrow Collection Bank shall consolidate the electronic schedule of all branches, reconcile the amount received and send the consolidated schedule to the Registrar to the Offer along with the final certificate in this regard;

- (vii) the Escrow Collection Bank shall not accept Bid Amounts at any time later than the Anchor Investor Bid/ Offer Period, , unless advised to the contrary by the Registrar and the other Book Running Lead Managers and shall promptly provide to the Registrar, details of the Bid Amounts deposited in the Cash Escrow Accounts and provide to the Book Running Lead Managers details of the Bid Amounts and a statement of account balance, at the request of the Book Running Lead Managers; This record shall be made available to the Registrar no later than 4:00 p.m. (IST). The entries in this record, including any subsequent modifications and/or deletions thereto, shall be dated and time stamped and shall be reckoned for verifying the compliance of the timelines set for the Escrow Collection Bank for various activities and the Escrow Collection Bank agrees that they shall be responsible for any inaccurate data entry and shall solely bear any liability arising out of any such inaccurate data entry. The Escrow Collection Bank shall keep a record of such Bid Amounts. The Escrow Collection Bank shall provide updated statements of the Escrow Accounts in relation to the Bid Amounts submitted by Anchor Investors on the Anchor Investor Bid/Offer Period at intervals of 30 (thirty) minutes or such other time as may be requested by the Book Running Lead Managers;
- (viii) on the Designated Date, the Escrow Collection Bank shall, on receipt of written instructions in this regard from the Registrar and the Book Running Lead Managers, transfer the monies in respect of successful Bids to the Public Offer Account in terms of this Agreement and Applicable Law;
- (ix) on the Designated Date, the Escrow Collection Bank shall transfer all amounts liable to be refunded to unsuccessful Bidders and the Surplus Amounts paid on bidding to the Refund Account for the benefit of the Bidders entitled to a refund. In respect of any Surplus Amount, unsuccessful or partially successful Bids, the Refund Bank shall continue to hold these monies for the benefit of the Bidders for and on behalf of the Bidders and not exercise any lien or encumbrance over the monies deposited therein until the refund instructions are given by the Registrar and the Book Running Lead Managers jointly (with a copy to the Company and the Selling Shareholder), and shall make the payment of such amounts within one (1) Working Day of receipt of such instructions in accordance with the Red Herring Prospectus;
- (x) in the event of the failure of the Offer, and upon written instructions regarding such failure and not later than 1 (one) Working Day of receipt of intimation from the Book Running Lead Managers, the Escrow Collection Bank shall forthwith transfer any funds standing to the credit of the Cash Escrow Accounts to the Refund Account and the Refund Bank shall make payments in accordance with Sections 3.2.1.3 and 3.2.1.4 of this Agreement, respectively;
- (xi) in the event of a failure to obtain listing and trading approvals for the Equity Shares, and upon the receipt of written instructions from the Book Running Lead Managers, the Public Offer Bank shall forthwith transfer the amounts held in the Public Offer Account to the Refund Account and the Refund Bank shall make payments to the Beneficiaries in accordance with Section 3.2.1 of this Agreement;
- (xii) the Escrow Collection Bank, the Public Offer Bank and the Refund Bank, shall not exercise any lien, interest, encumbrance or other rights over the monies deposited with them in, or received for the benefit of the Escrow Accounts or the Public Offer Account or the Refund Account, respectively, and shall hold the monies therein for the benefit

of the Beneficiaries as specified in this Agreement. The Escrow Collection Bank, the Public Offer Bank and the Refund Bank, shall not have any right to set off such amount or any other amount claimed by the Escrow Collection Bank, the Public Offer Bank or the Refund Bank against any person (including the Company or the Selling Shareholder), including by reason of non-payment of charges or fees to the Escrow Collection Bank, the Public Offer Bank or the Refund Bank, as the case may be, for rendering services as agreed under this Agreement or for any reason whatsoever;

- (xiii) the Escrow Collection Bank shall deliver on a timely basis, the final certificates and the relevant schedules in respect of the Anchor Investor Portion on the Anchor Investor Bid/Offer Period, and in respect of the remaining Bid Amount, no later than the Anchor Investor Pay-in Date as specified in the CAN, to the Registrar to the Offer or such other date as may be communicated to them by the Book Running Lead Managers in consultation with the Registrar to the Offer. The Escrow Collection Bank shall ensure that the final certificates / reconciliation file issued are valid;
- (xiv) the Escrow Collection Bank, the Public Offer Bank and the Refund Bank shall also perform all the duties enumerated in their respective letters of engagement and in the event of any conflict between the provisions of their respective letters of engagement and the provisions of this Agreement, the provisions of this Agreement shall prevail;
- (xv) the Escrow Collection Bank, the Public Offer Bank and the Refund Bank shall cooperate with each Party in addressing investor complaints and in particular, with reference to steps taken to redress investor complaints relating to refunds and it will expeditiously resolve any investor grievances referred to it by any of the Bank, the Selling Shareholder, the Book Running Lead Managers or the Registrar to the Offer;
- (xvi) so long as there are any sums outstanding in the Refund Account for the purpose of refunds, the Refund Bank shall be responsible for ensuring that the payments are made to the authorized persons in accordance with the instructions received from Registrar to the Offer and in accordance with Applicable Law. The Refund Bank shall ensure that no instruction or request for payment of refunds shall be delayed beyond a period of one (1) Working Day from the date of receipt of the instruction or request for payment of refunds and shall expedite the payment of refunds;
- (xvii) the Escrow Collection Bank shall maintain accurate and verifiable records of the bank schedules and final certificates, as applicable to the Registrar to the Offer;
- (xviii) the Escrow Collection Bank must accurately maintain at all times during the term of this Agreement the verifiable electronic and physical records relating to the Bid Amounts;
- (xix) Bidders having their bank accounts with the Refund Bank and who have provided details in relation to such accounts in the relevant Bid cum Application Form shall be eligible to receive refunds, if any, through mode of refund allowed under the Red Herring Prospectus, the Preliminary Offering Memorandum, the Prospectus, the Offering Memorandum and the SEBI Regulations;
- (xx) the Escrow Collection Bank agrees that, in terms of the November 2015 Circular and the UPI Circulars, applications by all Bidders (except Anchor Investors) shall be made only through the ASBA facility on a mandatory basis. The Escrow Collection Bank

confirms that it shall not accept any Bid cum Application Form or payment instruction relating to any ASBA Bidder from the members of the Syndicate/ Sub-Syndicate Members or other Designated Intermediaries in its capacity as Escrow Collection Bank. The Escrow Collection Bank shall strictly follow the instructions of the Book Running Lead Managers and the Registrar to the Offer in this regard;

- (xxi) the Escrow Collection Bank shall ensure that the details provided in the bank schedule are accurate. The Escrow Collection Bank shall forward such details to the Registrar to the Offer in electronic mode on a timely basis. The Escrow Collection Bank further agrees that it shall be responsible for any inaccurate data entry by it and shall solely bear any liability arising out of any such inaccurate data entry;
- (xxii) the Escrow Collection Bank, the Public Offer Bank and the Refund Bank shall expeditiously resolve any investor grievances referred to it by any of the Bank, the Selling Shareholder, the members of the Syndicate or the Registrar to the Offer;
- (xxiii) the Escrow Collection Bank, the Public Offer Bank and the Refund Bank, as the case may be, agree that the Escrow Accounts, Public Offer Account and Refund Account, as applicable, opened by them shall be no lien, non-interest bearing accounts;
- (xxiv) The Refund Bank confirms that they have the relevant technology/processes to ensure that refunds made pursuant to the failure of the Offer as per Section 3.2.1 of this Agreement shall be credited only to the bank account from which the Bid Amount was remitted to the Escrow Collection Bank as per the instruction received from the Registrar and, in accordance with Rule 11 of the Companies (Prospectus and Allotment of Securities) Rules, 2014. Further, the Escrow Collection Bank shall immediately and not later than 1 (one) Working Day from the date of notice by the Book Running Lead Managers under Section 3.2.1.2 of this Agreement, provide the requisite details to the Registrar/Refund Bank and Book Running Lead Managers and provide all necessary support to ensure such refunds are remitted to the correct applicant;
- (xxv) Following the transfer of the amounts from the Public Offer Account to the bank account of the Selling Shareholder, the Public Offer Account Bank shall provide to each of the Company and the Selling Shareholder and the Book Running Lead Managers, a detailed statement of all amounts transferred to and from the Public Offer Account;
- (xxvi) The Escrow Collection Bank shall support the Company and the Selling Shareholder in making any regulatory filings in accordance with the foreign exchange laws in India, as maybe required and promptly provide any documents as required by the Company and the Selling Shareholder in this regard as may be relevant to the Bankers to the Offer;
- (xxvii) The Escrow Collection Bank shall not be precluded by virtue of this Agreement (and neither shall any of its directors, officers, agents and employees or any company or persons in any other way associated with it be precluded) from entering into or being otherwise interested in any banking, commercial, financial or business contacts or in any other transactions or arrangements with the other Parties or any of their affiliates provided that such transactions or arrangements (by whatever name called) will (i) not be contrary to the provisions of this Agreement; (ii) not interfere in the Escrow

Collection Bank discharging its obligations under this Agreement; and (iii) not pose a conflict of interest for the Escrow Collection Bank, in any manner whatsoever; and

(xxviii) the Escrow Collection Bank, the Public Offer Bank and the Refund Bank shall be responsible for discharging activities pursuant to the SEBI Regulations and shall also be liable for omissions and commissions of such responsibilities under this Agreement and Applicable Law.

6.3 The Parties hereto agree that the duties and responsibilities of each of the Sponsor Banks shall include, without limitation, the following:

- (i) each of the Sponsor Banks shall, at all times, carry out its obligations hereunder diligently and in good faith and strictly in compliance with written instructions delivered pursuant to this Agreement;
- (ii) they shall provide the UPI linked bank account details of the relevant UPI Bidders Bidding through UPI Mechanism to the Registrar for the purpose of reconciliation ;
- (iii) each of the Sponsor Banks shall act as a conduit between the Stock Exchanges and the NPCI in order to push the UPI Mandate Requests and / or payment instructions of the UPI Bidders into the UPI. Notwithstanding the above, if any of the Sponsor Banks are unable to facilitate the UPI Mandate Requests and/ pr payment instructions from the UPI Bidders into the UPI for any of the Stock Exchanges for any technical reason, the other Sponsor Bank will facilitate the handling of UPI Mandate requests with respect to the Stock Exchanges, in accordance with this Agreement (including instructions issued under this Agreement), Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum and the Offering Memorandum;
- (iv) they shall download the mandate related UPI settlement files and raw data files from NPCI portal on a daily basis and shall undertake a three-way reconciliation with its UPI switch data, exchange data and the UPI raw data;
- (v) they shall undertake a reconciliation of Bid responses received from NPCI and sent to the Stock Exchanges and shall ensure that all the responses received from NPCI are sent to the Stock Exchanges platform with detailed error code and description, if any;
- (vi) they shall ensure that reconciliation steps to be done on a daily basis (for UPI Mandates) is strictly adhered to in accordance with the UPI Circulars;
- (vii) they shall undertake a final reconciliation of all Bid requests and responses in accordance with the UPI Circulars with the Book Running Lead Managers in order to enable the Book Running Lead Managers to share such report with the SEBI within the timelines specified in the UPI Circulars;
- (viii) they shall initiate mandate requests on the relevant UPI Bidders, for blocking of funds equivalent to the application amount, through NPCI, with their respective bank accounts basis the Bid details shared by the respective Stock Exchanges on a continuous basis, within the Bid/ Offer Period. Each of the Sponsor Banks shall ensure that intimation of such request is received by the relevant UPI Bidder at its contact details associated with its UPI ID linked bank account as an SMS/intimation on the mobile application. It shall also be responsible for initiating the UPI Mandate Requests

in the mobile application for Bids through UPI Mechanism and renew UPI Mandate Request in case of revision of Bid by the UPI Bidders through UPI Mechanism;

- (ix) they shall share on a continuous basis the information regarding the status of the UPI Mandate requests with the Stock Exchanges, for the purpose of reconciliation;
- (x) they shall, in case of revision of Bid, ensure that revised mandate request is sent to the relevant UPI Bidder;
- (xi) they shall send the final certificate (reconciliation file) (confirmation of funds blocked) to the Registrar (which shall include UPI linked bank account details of the respective UPI Bidder), through the respective Stock Exchanges, no later than 5:00 p.m. I.S.T. of the next Working Day after the Bid/Offer Closing Date or within the time as may be prescribed under the UPI Circulars;
- (xii) after the approval of the Basis of Allotment by the Designated Stock Exchange and upon receipt of instructions from the Registrar in writing, they will give debit instructions and ensure transfer of funds (equivalent to the Allotments received) from the respective accounts of the relevant UPI Bidders, linked with their UPI IDs, to the Public Offer Account;
- (xiii) they shall provide a confirmation to the Registrar once the funds are credited from the UPI Bidder's bank account to the Public Offer Account;
- (xiv) on receipt of the debit file from the Registrar, the Sponsor Banks shall raise the debit request from the UPI Bidder's bank to transfer funds from the UPI Bidder's bank account to the Public Offer Account and for unblocking of the excess funds in the UPI Bidder's bank account;
- (xv) they shall share on a continuous basis and update the information regarding the status of the block requests with the respective Stock Exchanges, for the purpose of reconciliation on the next Working Day after the Bid/Offer Closing Date, they will initiate request for blocking of funds to the UPI Bidders, with confirmation cut-off time or such other time as may be prescribed under the UPI Circulars and shall ensure that all the Bids received from the Stock Exchange are sent to NPCI. All pending requests at the cut-off time will lapse;
- (xvi) they shall execute the online mandate revoke file for non- Allottees and partial Allottees and submit any pending applications for unblocking funds to RTA within the timelines prescribed in the SEBI circular no. SEBI/HO/CFD/DIL2/CIR/P/2021/2480/1/M dated March 16, 2021 read with SEBI circular no. SEBI/HO/CFD/DIL2/P/CIR/2021/570 dated June 2, 2021;
- (xvii) in cases of UPI Bidder's using the UPI Mechanism, the Sponsor Banks shall inform the Stock Exchanges if the UPI ID mentioned in the Bid details shared electronically by the Stock Exchanges, is not linked to a UPI 2.0 bank account;
- (xviii) each of the Sponsor Banks shall cooperate with each Party in addressing investor complaints and in particular, with reference to steps taken to redress investor complaints relating to refunds and they will expeditiously resolve any investor

grievances referred to it by any of the Company, the Selling Shareholder, the Book Running Lead Managers, the Escrow Collection Bank or the Registrar to the Offer;

- (xix) each of the Sponsor Banks shall also perform all the duties enumerated in its letter of engagement and in the event of any conflict between the provisions of their respective letter of engagement and the provisions of this Agreement, the provisions of this Agreement shall prevail; and
- (xx) each of the Sponsor Banks shall be responsible for discharging their respective activities pursuant to the SEBI Regulations.

- 6.4** The Banker to the Offer 1 agrees that the Public Offer Account and Refund Account, as applicable, opened by it shall be no lien and non-interest bearing accounts and shall be operated in accordance with RBI circular dated May 2, 2011 (A. P. (DIR Series) Circular No. 58). The Banker to the Offer 2 agrees that the Escrow Account opened by it shall be no lien and non-interest bearing accounts and shall be operated in accordance with RBI circular dated May 2, 2011 (A. P. (DIR Series) Circular No. 58). The Public Offer Account Bank confirms that it will necessarily transfer the consideration of the Selling Shareholder directly to their overseas bank account, if so required by the Selling Shareholder, by way of outward remittance in accordance with applicable instructions received within the time period prescribed in this Agreement.
- 6.5** The Company will make payment only to the Sponsor Banks. The Sponsor Banks shall be responsible for making payments to the third parties such as remitter banks, NPCI and such other parties as required in connection with the performance of its duties under the November 2018 Circular, this Agreement and other Applicable Law.
- 6.6** In the event all or any of the amounts placed in the Cash Escrow Accounts, the Refund Account or the Public Offer Account shall be attached, garnished or levied upon pursuant to any court order, or the delivery thereof shall be stayed or enjoined by a court order, or any other order, judgment or decree shall be made or entered by any court of competent jurisdiction affecting the Cash Escrow Accounts, the Refund Account or the Public Offer Account, or any part thereof, or any act of the Escrow Collection Bank, the Refund Bank or the Public Offer Account Bank, as the case may be, the Escrow Collection Bank, the Refund Bank or the Public Offer Account Bank, as relevant, will promptly notify all the Parties.
- 6.7** In respect of any communications that are to be provided by the Parties to the Escrow Collection Bank in accordance with this Agreement, the Escrow Collection Bank shall be entitled to rely upon the contents of such communications as being true and the Escrow Collection Bank shall not be liable to any Party in the event of the contents of such communications being false or incorrect in any manner whatsoever.
- 6.8** The Parties agree that Escrow Collection Bank is acting in its capacity as an escrow agent only and shall not be deemed to act as a trustee or as an adviser to the Parties in the performance of its obligations under the Agreement.
- 6.9** The Escrow Collection Bank, the Public Offer Account Bank, the Sponsor Banks and the Refund Bank agree and acknowledge that the provisions of the SEBI Circulars dated March 16, 2021, June 2, 2021, April 20, 2022, May 30, 2022 and June 21, 2023 shall be deemed to be incorporated in the deemed agreement between the Parties, to the extent applicable.

- 6.10** The Escrow Collection Bank (to the extent it is an SCSB) and the Sponsor Banks (for coordination with relevant SCSBs) shall reimburse the Book Running Lead Managers and the Company (if applicable) for any direct or indirect compensation paid by the Managers and the Company (as applicable) to the Bidders in relation to the Offer in the manner specified in the SEBI Refund Circulars including for delays in resolving investor grievances in relation to blocking/unblocking of fund, where such delay is solely attributable to the Escrow Collection Bank (to the extent it is an SCSB) and the Sponsor Banks.
- 6.11** The Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks shall act upon any written instructions of (i) the Book Running Lead Managers intimating occurrence of the relevant events contemplated in Section 3.2.1.1 of this Agreement; and (ii) the Registrar and the Book Running Lead Managers in relation to amounts to be transferred and/or refunded from the Escrow Accounts, Public Offer Account and/or the Refund Account as the case may be.
- 6.12** The Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks shall act *bona fide* and in good faith, in pursuance of the written instructions of, or information provided in terms of this Agreement. The Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks, as the case may be, shall act promptly on the receipt of such instructions or information, within the time periods specified in this Agreement.
- 6.13** Subject to Section 20.1, the Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks may, acting in good faith, rely on any written instructions issued in accordance with the terms of this Agreement believed by it to have been executed by an authorized signatory of the issuer of such instructions. If any of the instructions are not in accordance with or not in the form set out in this Agreement, the Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks shall immediately notify the Company and each of the Book Running Lead Managers. In cases where the Bankers to the Offer receives instructions which are in conflict with any of the provisions of this Agreement, it shall be entitled to refrain from taking any action.
- 6.14** The Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks, will be entitled to act on instructions received from the Book Running Lead Managers and/or the Registrar pursuant to this Agreement through e-mail, notwithstanding the fact that the signatures on the e-mail instructions cannot be authenticated, if the Escrow Collection Bank, the Public Offer Bank, the Refund Bank or the Sponsor Banks, as the case may be, has verified the authenticity of the instructions with the Book Running Lead Managers and/or the Registrar, and has obtained a clear and legible copy of the instructions within one (1) Working Day.
- 6.15** Except as set out in Section 6.2(ii) above, any act to be done by the Escrow Collection Bank, the Public Offer Bank and/or the Refund Bank shall be done only on a Working Day, during Banking Hours and in the event that any day on which any of the Escrow Collection Bank, the Public Offer Bank and/or the Refund Bank is required to do act under this Agreement is a day on which banking business is not, or cannot for any reason be conducted, then the Escrow Collection Bank, the Public Offer Bank and/or the Refund Bank shall do such acts on the next succeeding Working Day.

7. DUTIES AND RESPONSIBILITIES OF THE COMPANY AND THE SELLING SHAREHOLDER

- 7.1** The Company hereby agrees to the following:

- (i) it shall take such steps as are necessary to ensure the completion of listing and commencement of trading of the Equity Shares on the Stock Exchanges within six (6) Working Days of the Bid/Offer Closing Date or any other time prescribed under Applicable Law;
- (ii) it shall, along with the Bankers to the Offer, with the assistance of members of Syndicate, use its best efforts to ensure that the Registrar addresses all investor complaints or grievances arising out of any Bid; and
- (iii) it shall file the Prospectus with the RoC as soon as practicable and intimate the Book Running Lead Managers of the RoC Filing immediately thereafter.

7.2 The Company and the Selling Shareholder agree that they shall be responsible for the disbursement of the aggregate amount of fees, commissions, expenses and other charges payable to the Registered Brokers, the RTAs and CDPs in accordance with Section 3.2.3.7 of this Agreement.

7.3 The Selling Shareholder has authorized the Company to deal with, on its behalf, any investor grievances received in the Offer in relation to the Selling Shareholder or their Offered Shares, and shall provide all reasonable assistance required by the Company and the Managers in the redressal of any Offer-related grievances to the extent that such grievances arise out of or relate to it or its Offered Shares.

7.4 The Company and the Selling Shareholder shall be severally and not jointly responsible and liable for any failure to perform their respective duties and responsibilities as set out in this Agreement and for breach of any of their respective representations, warranties, agreements, covenants, undertakings or obligations under this Agreement.

8. TIME IS OF THE ESSENCE

The Parties hereto agree that time shall be of the essence in respect of the performance by each of the Company, the Selling Shareholder, the members of the Syndicate, the Escrow Collection Bank, the Public Offer Bank, the Refund Bank, the Sponsor Bank and the Registrar of their respective duties, obligations and responsibilities under or pursuant to this Agreement.

9. REPRESENTATIONS AND WARRANTIES AND COVENANTS

9.1 The Company represents, warrants, covenants and undertakes, as of the date hereof (and such representations, warranties, covenants and undertakings shall be deemed to be repeated on the date of each of the Red Herring Prospectus, the Prospectus, the date of Allotment of Equity Shares in the Offer, and until the commencement of trading of the Equity Shares on the Stock Exchanges) the following:

- (i) this Agreement has been and duly authorized, executed and delivered by the Company. This Agreement is a valid and legally binding instrument, enforceable against the Company, in accordance with its terms, and the execution and delivery by the Company of, and the performance by the Company of its obligations under, this Agreement and the Other Agreements shall not conflict with, result in a breach or violation of, or imposition of any pre-emptive right, lien, mortgage, charge, pledge, security interest, defects, claim, trust or any other encumbrance or transfer restriction, both present and future (“**Encumbrances**”) on any property or assets of the Company Entities,

contravene any provision of Applicable Law or the constitutional documents of the Company Entities or any agreement or other instrument binding on any of the Company Entities or to which any of the assets or properties of the Company Entities are subject.

- (ii) the Company shall not create mortgage, charge, pledge, lien, trust, security interest or other encumbrance over the Escrow Accounts, the Public Offer Account, the Refund Account or the monies deposited therein, other than as may be expressly provided under this Agreement; and
- (iii) the Company shall not have recourse to any proceeds of the Offer, including any amounts in the Public Offer Account, until the final listing and trading approvals from the Stock Exchanges have been obtained.

9.2 The Selling Shareholder represents, warrants, covenant and undertakes, as of the date hereof and as of the dates of each of the Red Herring Prospectus, the Prospectus and the Allotment, the following:

- (i) this Agreement, is duly authorized, executed and delivered by it. This Agreement is a valid and legally binding instrument, enforceable against it, in accordance with its terms, and the execution and delivery by it of, and the performance by it of its obligations under, this Agreement shall not conflict with, result in a breach or violation or contravene any provision of Applicable Law;
- (ii) it shall not create any encumbrance over the Escrow Accounts, the Public Offer Account, the Refund Account or the monies deposited therein; and
- (iii) it shall not have recourse to any proceeds of the Offer, including any amounts in the Public Offer Account, until the final listing and trading approvals from the Stock Exchanges have been obtained.

9.3 The Registrar, Escrow Collection Bank, the Public Offer Bank, the Refund Bank, the Sponsor Bank 1, the Sponsor Bank 2, the Sponsor Bank 3, the members of the Syndicate and the Registrar represent and warrant, as of the date hereof and up to the completion of the Offer, and undertake and covenant severally (and not jointly) to the other Parties that:

- (i) this Agreement constitutes a valid, legal and binding obligation on their part, enforceable against the respective parties in accordance with the terms hereof;
- (ii) the execution, delivery and performance of this Agreement and any other document related thereto has been duly authorized and does not and will not contravene (a) any provision of Applicable Law, (b) the constitutional documents of such Party, or (c) any provisions of, or constitute a default under, any other agreement or instrument or undertaking to which it is a party or which is binding on such Party or any of its assets; and
- (iii) no mortgage, charge, pledge, lien, trust, security interest or other encumbrance shall be created by it over the Escrow Accounts, the Refund Account, the Public Offer Account or the monies deposited therein, other than as specified in this Agreement.

9.4 Each of the Sponsor Banks specifically represents, warrants, undertakes and covenants for itself to the members of the Syndicate, the Company and the Selling Shareholder that:

- (a) it has been granted a UPI certification as specified in the UPI Circulars with NPCI and such certification is valid as on date and it is in compliance with the terms and conditions of such certification;
- (b) it has conducted a mock trial run of the systems necessary to undertake its obligations as a Sponsor Bank, as specified by UPI Circulars and other Applicable Law, with the Stock Exchanges and the registrar and transfer agents;
- (c) it has certified to the SEBI about its readiness to act as a sponsor bank and for inclusion of their name in the SEBI's list of sponsor banks, as per the format specified in the UPI Circulars and that there has been no adverse occurrences that affect such confirmation to the SEBI; and
- (d) it is compliant with Applicable Law and has in place all necessary infrastructure in order for it to undertake its obligations as a sponsor bank, in accordance with this Agreement, the UPI Circulars and Applicable Law.

9.5 Each of the Escrow Collection Bank, the Refund Bank, the Public Offer Bank and each of the Sponsor Banks severally represents, warrants, undertakes and covenants to the members of the Syndicate, the Company and the Selling Shareholder that it is a scheduled bank as defined under the Companies Act and the SEBI has granted it a certificate of registration to act as banker to the offer in accordance with the BTI Regulations and such certificate is, and until completion of the Offer, will be, valid and in existence, and that it is, and until completion of the Offer, will be, entitled to carry on business as Bankers to the Offer under Applicable Law. Further, each of the Escrow Collection Bank, the Public Offer Bank, the Refund Bank and each of the Sponsor Banks severally confirms that it has not violated any of the conditions subject to which the registration has been granted and no disciplinary or other proceedings have been commenced against it by the SEBI that will prevent it from performing its obligations under this Agreement and that it is not debarred or suspended from carrying on such activities by the SEBI and that it shall abide by the SEBI Regulations, the stock exchange regulations, code of conduct stipulated in the BTI Regulations and the terms and conditions of this Agreement; and the Escrow Collection Bank shall identify its branches for the collection of application monies, in conformity with the guidelines issued by the SEBI from time to time.

9.6 Each of the Escrow Collection Bank, the Refund Bank, the Public Offer Bank and each of the Sponsor Banks hereby represents as of the date hereof and until completion of the Offer that it has the necessary authority, competence, facilities and infrastructure to act as the Escrow Collection Bank, the Refund Bank, the Public Offer Bank and the Sponsor Bank, as applicable, and discharge its duties and obligations under this Agreement.

10. INDEMNITY

10.1 In the event any of the Escrow Collection Bank, the Public Offer Bank or the Refund Bank cause any delay or failure in the implementation of any instructions or any breach or alleged breach, negligence, fraud, misconduct or default in respect of their respective obligations or representations set forth herein, they shall be liable for all losses (including reputational loss), damages, costs, charges and expenses resulting from such delay or failure or such breach or alleged breach, negligence, fraud, misconduct or default. The Escrow Collection Bank, the

Public Offer Bank and the Refund Bank hereby severally agree to, and shall keep, the Company, the Selling Shareholder, the members of the Syndicate, their respective Affiliates and their directors, shareholders, management, employees, agents, successors, permitted assigns and advisors, including Sub-Syndicate Members, if any, and the Registrar (“**Indemnified Persons**”) fully indemnified and hold harmless, at all times, from and against all claims, actions, losses, causes of action, suits, demands, proceedings of whatever nature (including reputational), damages, liabilities, claims for fees, costs, charges and expenses (including, without limitation, interest, penalties, attorney's fees, accounting fees, losses arising from difference or fluctuation in exchange rates of currencies and investigation costs) or losses instituted against or incurred by the Indemnified Persons or by any Bidder or any other party relating to or resulting from any act or omission of the Escrow Collection Bank, the Public Offer Bank or the Refund Bank or any delay or failure in the implementation of instructions, insolvency and/or from their own breach or alleged breach, bad faith, illegal, fraudulent acts, negligence, misconduct and/or act or omission or default in performing their duties and responsibilities under this Agreement, including, without limitation, against any fine imposed by the SEBI or any other Governmental Authority. The Escrow Collection Bank, the Refund Bank and the Public Offer Bank shall not in any case whatsoever use any amounts held in the Escrow Accounts, the Public Offer Account and the Refund Account, respectively, to satisfy this indemnity in any manner whatsoever.

It is understood that the Escrow Collection Bank's, Public Offer Bank's and the Refund Bank's liability to release the amounts lying in the Escrow Accounts, the Public Offer Account and the Refund Account, respectively, under this Agreement shall not be affected, varied or prevented by any underlying dispute between the other Parties pending before any Governmental Authority, including the SEBI and the courts of competent jurisdiction in India, unless there is a specific order from such Governmental Authority, including the SEBI or court to that effect and unless such order is furnished to the Escrow Collection Bank, the Public Offer Bank or the Refund Bank, as applicable, by the Party concerned.

- 10.2** In the event any of the Sponsor Bank 1 or Sponsor Bank 2 or Sponsor Bank 3 causes any delay or failure in the implementation of any instructions or any breach or alleged breach, negligence, fraud, misconduct or default in respect of its obligations or representations set forth herein, it shall be liable for all losses (including reputational loss), damages, costs, charges and expenses resulting from such delay or failure or such breach or alleged breach, negligence, fraud, misconduct or default. Each of the Sponsor Banks shall keep the Indemnified Persons fully indemnified and hold harmless, at all times, against all claims, losses, actions, causes of action, suits, demands, proceedings of whatever nature (including reputational), damages, liabilities, claims for fees, costs, charges and expenses (including, without limitation, interest, penalties, attorney's fees, accounting fees, losses arising from difference or fluctuation in exchange rates of currencies and investigation costs) or losses instituted against or incurred by the Indemnified Persons or by any Bidder or any other party relating to or resulting from any act or omission of the respective Sponsor Banks or any delay or failure in the implementation of instructions, insolvency and/or from its own breach or alleged breach, bad faith, illegal, fraudulent acts, negligence, misconduct and/or act or omission or default in performing its duties and responsibilities under this Agreement, including without limitation, against any fine imposed by the SEBI or any other Governmental Authority. The Sponsor Banks shall not in any case whatsoever use any amounts blocked in the ASBA Accounts to satisfy this indemnity in any manner whatsoever.

It is understood that any of the Sponsor Bank's liability to transfer or unblock the amounts lying in the ASBA Accounts under this Agreement shall not be affected, varied or prevented by any underlying dispute between the other Parties pending before any Governmental Authority, including the SEBI and the courts of competent jurisdiction in India, unless there is a specific order from such Governmental Authority, including the SEBI or court to that effect and unless such order is furnished to the Sponsor Bank, as applicable, by the Party concerned.

10.3 The Registrar shall indemnify and hold harmless the other Parties hereto, and their respective Affiliates, and their directors, employees, officers, managers, shareholders, advisors, agents, successors, permitted assigns and Sub-Syndicate Members, at all times from and against any and all losses, claims, actions, causes of action, suits, demands, proceedings of whatever nature (including reputational), damages, claims for fees, costs, charges and expenses (including, without limitation, interests, penalties, attorney's fees, accounting fees, losses arising from difference or fluctuation in exchange rates of currencies and investigation costs) or losses suffered from such actions and proceedings relating to or resulting from, including without limitation, the following:

- (i) any failure by the Registrar to the Offer in performing its duties and responsibilities under this Agreement and the Registrar Agreement and any other document detailing the duties and responsibilities of the Registrar to the Offer related to the Offer, including, without limitation, against any fine imposed by the SEBI or any other Governmental Authority, and any other document detailing the duties and responsibilities of the Registrar related to the Offer, including, without limitation, any loss that any Party may suffer, incur or bear, directly or indirectly, as a result of the imposition of any penalty caused by, arising out of, resulting from or in connection with any failure by the Registrar to act on the returned NACH/NEFT/RTGS/direct credit instructions, including, without limitation, any fine or penalty imposed by the SEBI, the RoC or any other Governmental Authority;
- (ii) any delays in supplying accurate information for processing refunds or unblocking of excess amount in the ASBA Accounts;
- (iii) any claim by or proceeding initiated by any Governmental Authority under any statute or regulation on any matters related to the transfer of funds by the Escrow Collection Bank, the Public Offer Bank or the Refund Bank, the Sponsor Banks or SCSBs hereunder;
- (iv) misuse of scanned signatures of the authorized signatories by the Registrar;
- (v) wrongful rejection of Bids; and
- (vi) misuse of the refund instructions or negligence in carrying out the refund instructions.

Additionally, the Registrar shall indemnify and hold harmless the Book Running Lead Managers, their respective Affiliates, and their management, directors, employees, officers, shareholders, successors, permitted assigns, representatives, advisors and agents if any and each person, if any, which controls, is under common control with or is controlled by any Book Running Lead Manager within the meaning of Section 15 of the Securities Act or Section 20 of the Exchange Act at all times from and against any Losses relating to or resulting from any (actual or alleged) failure by the Registrar in performing its duties and responsibilities in accordance with the SEBI Circular dated March 16, 2021, read with the SEBI Circular dated

June 2, 2021, as applicable and / or other Applicable Law, including but not limited to, delay in resolving any investor grievances received in relation to the Offer.

- 10.4** The Parties hereby agree that the Book Running Lead Managers shall not be liable in any manner whatsoever for collection, payment or deposit of any securities transaction tax, capital gains tax, including any withholding of taxes, which the Selling Shareholder may be liable to pay under Applicable Law and as may be determined by the Indian revenue authorities.
- 10.5** Notwithstanding anything stated in this Agreement, the maximum aggregate liability of each Book Running Lead Manager (whether under contract, tort, law or otherwise) shall not under any circumstances exceed the fees (excluding expenses and taxes) actually received (excluding any pass through) by such Book Running Lead Manager for the portion of services rendered by it under this Agreement and the Fee Letter.

The remedies provided for in this Clause 10 are not exclusive and shall not limit any rights or remedies that may otherwise be available to any Indemnified Parties under this Agreement or at law or in equity.

11. TERM AND TERMINATION

11.1 Term

11.1.1 Subject to the termination of this Agreement in accordance with Section 11.2 of this Agreement, the provisions of this Agreement shall come to an end only upon full performance of the obligations by the Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks, in the following circumstances:

- (i) In case of the completion of the Offer, (i) when the appropriate amounts from the Escrow Accounts are transferred to the Public Offer Account and/or the Refund Account, as applicable, and any Surplus Amounts are transferred to the applicable Bidders from the Refund Account and the amounts lying to the credit of the Public Offer Account are transferred in accordance with Section 3.2.3 of this Agreement and (ii) in relation to the Sponsor Bank, when the appropriate amounts from the ASBA Accounts are transferred to the Public Offer Account or unblocked in the relevant ASBA Account in accordance with the instructions of the Registrar. However, notwithstanding the termination of this Agreement (a) the Registrar in co-ordination with the Escrow Collection Bank and the Sponsor Banks shall complete the reconciliation of accounts, and give the satisfactory confirmation in that respect to the Book Running Lead Managers in accordance with Applicable Law and regulations and the terms and conditions of this Agreement, the Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum and the Offering Memorandum and (b) the Refund Bank shall be liable to discharge its duties as specified under this Agreement, the Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum, the Offering Memorandum and under Applicable Law.
- (ii) In case of failure of the Offer, when the amounts in the Escrow Accounts are refunded to the Bidders in accordance with applicable provisions of this Agreement, the SEBI Regulations and other Applicable Law.
- (iii) In case of an event other than the failure of the Offer, if listing of the Equity Shares does not occur in the manner described in the Red Herring Prospectus, the Prospectus, the Preliminary Offering Memorandum and the Offering Memorandum, when the

amounts in the Public Offer Account are refunded to the Bidders or Underwriters, as applicable, in accordance with the Red Herring Prospectus, the Preliminary Offering Memorandum, the Prospectus and the Offering Memorandum, the SEBI Regulations and other Applicable Law.

11.2 Termination

- 11.2.1 This Agreement may be terminated by the Company, the Selling Shareholder or the Book Running Lead Managers. Such termination shall be operative only in the event that the Company and the Selling Shareholder, in consultation with the Book Running Lead Managers, simultaneously appoint a substitute escrow collection bank and/or refund bank and/or public offer bank and/or sponsor bank of equivalent standing, which escrow collection bank and/or refund bank and/or public offer bank and/or sponsor bank shall agree to terms, conditions and obligations similar to the provisions hereof. The erstwhile Escrow Collection Bank, Refund Bank, Public Offer Bank and any of the Sponsor Banks shall continue to be liable for all actions or omissions until such termination becomes effective and the duties and obligations contained herein until the appointment of a substitute escrow collection bank or refund bank or the public offer bank or sponsor bank and the transfer of the Bid Amounts or other monies lying to the credit of the Escrow Accounts, the Public Offer Account and/or the Refund Account to the credit of the substitute escrow collection bank, the public offer bank and/or refund bank, as applicable. Such termination shall be effected by prior written notice of not less than fourteen (14) days, and shall come into effect only on the transfer of the amounts standing to the credit of the Escrow Accounts, the Public Offer Account or the Refund Account to the substituted escrow collection bank, the public offer bank or refund bank. The substitute escrow collection bank, the public offer bank and/or refund bank and/or sponsor bank shall enter into an agreement, substantially in the form of this Agreement, with the Company, the Selling Shareholder, the Book Running Lead Managers, the remaining escrow collection bank, public offer bank, refund bank and sponsor bank, if any, and the Registrar. For the avoidance of doubt, under no circumstances shall the Company and the Selling Shareholder be entitled to the receipt of or benefit of the amounts lying in the Escrow Accounts, the Public Offer Account or the Refund Account, except in accordance with provisions of Section 3.2.3 of this Agreement. The Company and the Selling Shareholder may in consultation with the Book Running Lead Managers appoint a new escrow collection bank, public offer bank or refund bank or designate one of the existing Escrow Collection Bank, the Public Offer Bank, Refund Bank as a substitute for the retiring Escrow Collection Bank, the Public Offer Bank or Refund Bank within fourteen (14) days of the termination of this Agreement as aforesaid.
- 11.2.2 Any of the Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Bank, at any time at least twenty one (21) days prior to the Bid/Offer Opening Date, shall be entitled to terminate this Agreement and/or resign from its obligations under this Agreement in respect of itself. Such termination/resignation shall be effected by prior written notice to all the other Parties of not less than fourteen (14) days and shall come into effect only upon the appointment of a substitute escrow collection bank, public offer bank, refund bank or sponsor bank by the Company and the Selling Shareholder, in consultation with the Book Running Lead Managers. The resigning Escrow Collection Bank or Refund Bank, Public Offer Bank or relevant Sponsor Bank shall continue to be responsible for any and all of its actions and omissions prior to such termination/resignation. The Escrow Collection Bank or the Refund Bank or the Public Offer Bank or any of the Sponsor Banks may terminate this Agreement/resign from its obligations under this Agreement at any time after the collection of any Bid Amount, only by mutual agreement with the Book Running Lead Managers, the

Company and the Selling Shareholder and subject to the receipt of necessary permissions from the SEBI and other Governmental Authorities. The resigning Escrow Collection Bank or the Refund Bank or the Public Offer Bank or the relevant Sponsor Bank shall continue to be liable for any and all of their actions and omissions prior to such termination/resignation. The terminating/resigning Escrow Collection Bank or Refund Bank or Public Offer Bank or relevant Sponsor Bank shall continue to be bound by the terms of this Agreement and the duties and obligations contained herein until the appointment of a substitute escrow collection bank or refund bank or public offer bank or sponsor bank and the transfer of the Bid Amounts or other monies lying to the credit of the Escrow Accounts or Refund Account to the credit of the substitute escrow collection bank or refund bank or public offer bank, as applicable. The substitute escrow collection bank or refund bank or public offer bank or sponsor bank shall enter into an agreement with the Book Running Lead Managers, the Company, the Selling Shareholder and the Registrar agreeing to be bound by the terms, conditions and obligations herein.

11.2.3 The Registrar may terminate this Agreement only with the prior written consent of all other Parties.

11.2.4 Notwithstanding anything contained in this Agreement, the members of the Syndicate may terminate this Agreement, individually or jointly, upon service of written notice to the other Parties if, after the execution and delivery of this Agreement and on or prior to the Allotment of the Equity Shares pursuant to the Offer:

- (i) trading generally on any of the BSE Limited, the National Stock Exchange of India Limited, the London Stock Exchange, the New York Stock Exchange, the NASDAQ Global Market, the Singapore Stock Exchange or the Hong Kong Stock Exchange has been suspended or materially limited or minimum or maximum prices for trading have been fixed, or maximum ranges have been required, by any of these exchanges or by the US Securities and Exchange Commission, the Financial Industry Regulatory Authority or any other applicable Governmental Authority or a material disruption has occurred in commercial banking, securities settlement, payment or clearance services in the United Kingdom or the United States or with respect to the Clearstream or Euroclear systems in Europe or in any of the cities of Kolkata, Mumbai, Chennai or New Delhi;
- (ii) a general banking moratorium shall have been declared by Indian, United Kingdom, United States Federal, New York State, Singapore or Hong Kong authorities;
- (iii) there shall have occurred a material adverse change in the financial markets in India, the United States, United Kingdom or the international financial markets, any outbreak of hostilities or terrorism or pandemic or escalation thereof or any calamity or crisis or any other change or development involving a prospective change in Indian, the United States, United Kingdom or other international political, financial or economic conditions (including the imposition of or a change in currency exchange controls or a change in currency exchange rates) in each case the effect of which event, singularly or together with any other such event, is such as to make it, in the sole judgment of the Manager impracticable or inadvisable to proceed with the offer, sale, transfer, delivery or listing of the Equity Shares on the terms and in the manner contemplated in the Offer Documents ;
- (iv) there shall have occurred any Material Adverse Change; or

- (v) there shall have occurred any regulatory change, or any development involving a prospective regulatory change (including a change in the regulatory environment in which the Company Entities or the Selling Shareholder operate or a change in the regulations and guidelines governing the terms of the Offer) or any order or directive from the SEBI, the Registrar of Companies, the Stock Exchanges or any other Governmental Authority, that, in the sole judgment of the Book Running Lead Managers, is material and adverse and makes it impracticable or inadvisable to proceed with the issue, offer, sale, transfer, allotment, delivery or listing of the Equity Shares on the terms and in the manner contemplated in the Offer Documents.

11.2.5 This Agreement shall terminate:

- (i) in the event the Company or the Selling Shareholder withdraw or declare their intention to withdraw the Offer at any time prior to Allotment, in accordance with the Red Herring Prospectus and the Prospectus;
- (ii) in the event the listing and trading of the Equity Shares does not commence within the permitted time under Applicable Law (and as extended by the relevant Governmental Authority), unless the Company, the Selling Shareholder and the Book Running Lead Managers mutually agree to extend such date; or
- (iii) any of the Underwriting agreement (after its execution), the Fee Letter or the Offer Agreement is terminated in accordance with its terms or becomes illegal or unenforceable for any reason or, in the event that its performance has been prevented by any judicial, statutory or regulatory authority having requisite authority and jurisdiction in this behalf, prior to the transfer of funds into the Public Offer Account.

11.2.6 The provisions of Sections 4.5, 5.3, 5.4, 5.5, 6.11, 7.2, 9.6, 10 (*Indemnity*), this Section 11.2.6 and Sections 12 (*Confidentiality*), 13 (*Notices*), 14 (*Governing Law*), 15 (*Dispute Resolution*), 16 (*Severability*) and 21 (*Specimen Signatures*) of this Agreement shall survive the completion of the term of this Agreement as specified in Section 11.1 or the termination of this Agreement pursuant to Section 11.2 of this Agreement.

12. CONFIDENTIALITY

The Escrow Collection Bank, the Public Offer Bank, the Refund Bank, the Sponsor Banks and the Registrar to the Offer shall keep confidential all information which will be shared by the other Parties during the course of this Agreement for a period of one year from the end of the Bid/Offer Period or termination of this Agreement, whichever is later, and shall not disclose such information to any third party except: (i) with the prior approval of the other Parties, or (ii) where such information is in the public domain other than by reason of breach of this Section 12, or (iii) when required by law, regulation or legal process after informing the other Parties, and then only to the extent required by law, regulation or legal process (except in case of any regulatory inquiry or investigation, in which case the other Parties shall be informed only to the extent practical and permitted under law), or (iv) disclosure to their Affiliates and their respective employees, research analysts, advisors, independent auditors, legal counsel and other experts or agents in connection with the performance of their respective obligations under this Agreement. The Escrow Collection Bank, Public Offer Bank, the Refund Bank, the Sponsor Banks and the Registrar to the Offer undertake that their respective branch(es) or any Affiliate to whom they disclose information pursuant to this Agreement, shall abide by the confidentiality obligations imposed by this Section 12.

13. NOTICES

This Agreement may be executed by delivery of a facsimile copy or PDF format copy of an executed signature page with the same force and effect as the delivery of an originally executed signature page. In the event any of the Parties delivers a facsimile copy or PDF format copy of a signature page to this Agreement, such Party shall deliver an originally executed signature page upon request and as may be mutually agreed between the Parties; provided, however, that the failure to deliver any such originally executed signature page shall not affect the validity of the signature page delivered by facsimile or in PDF format.

All notices issued under this Agreement shall be in writing (which shall include e-mail, telex or facsimile messages) and shall be deemed validly delivered if sent by registered post or recorded delivery to or left at the addresses as specified below or sent to the e-mail address or facsimile number of the Parties respectively or such other addresses or facsimile numbers as each Party may notify in writing to the other.

If to the Company:

SIGNATUREGLOBAL (INDIA) LIMITED

Unit No. 101, Ground Floor,
Tower-A, Signature Tower
South City-1, Gurugram,
Haryana 122 001, India

E-mail: compliance@signatureglobal.in

Attention: Meghraj Bothra

If to the Selling Shareholder:

INTERNATIONAL FINANCE CORPORATION

Attention: Director, Manufacturing, Agribusiness and Services Department

Address: 2121 Pennsylvania Avenue, N.W.,
Washington, D.C. 20433, United States of America

E-mail: cmueller@ifc.org

With a copy (in the case of communications relating to payments) sent to the attention of the Director, Department of Financial Operations.

Without in any way prejudicing, affecting or modifying the above, a copy of any notice given or made to IFC pursuant to the foregoing provisions shall also be sent by courier and email to Portfolio Manager, Manufacturing, Agribusiness and Services, International Finance Corporation, 6th Floor, Asset Number 07, Worldmark 3, Aerocity, New Delhi – 110037

E-mail: mchander@ifc.org

Attention: Portfolio Manager, Manufacturing, Agribusiness and Services

If to the Book Running Lead Managers:

ICICI SECURITIES LIMITED

ICICI Venture House,
Appasaheb Marathe Marg, Prabhadevi
Mumbai 400 025

Maharashtra,
India
Fax: 022 6807 7801
E-mail: prem.dcunha@icicisecurities.com
Attention: Prem D'Cunha

AXIS CAPITAL LIMITED

Axis House, Level 1,
C-2 Wadia International Centre,
P. B. Marg, Worli,
Mumbai 400 025
India
Fax: +91 22 4325 3000
E-mail: sonal.katariya@axiscap.in
Attention: Ms. Sonal Katariya

KOTAK MAHINDRA CAPITAL COMPANY LIMITED

1st Floor, 27 BKC
Plot No. C-27, G Block
Bandra Kurla Complex, Bandra (East)
Mumbai 400 051
India
E-mail: arun.mathew@kotak.com
Attention: Mr. Arun Mathew

If to the Syndicate Member:

KOTAK SECURITIES LIMITED

4th Floor, 12 BKC
G Block, Bandra Kurla Complex
Bandra (East), Mumbai 400 051
E-mail: umesh.gupta@kotak.com
Attention: Umesh Gupta

If to the Banker to the Offer 1:

KOTAK MAHINDRA BANK LIMITED

Kotak Infiniti, 6th Floor, Building No. 21,
Infinity Park, Off Western Express Highway,
General AK Vaidya Marg, Malad (East)
Mumbai – 400 097
Maharashtra, India.
Contact person: Siddhesh Shirodkar
Phone: 022-66056603
E-mail: cmsipo@kotak.com

If to the Banker to the Offer 2:

FIG - OPS Department,
HDFC Bank Limited

Lodha - I Think Techno Campus, O-3 Level,
Next to Kanjurmarg Railway Station,
Kanjurmarg (East), Mumbai - 400042
Contact Person - Vikas Rahate/ Eric Bacha/Siddharth Jadhav / Sachin Gawade / Tushar Gavankar
Phone: +91 022-30752914 / 28 / 29
Email: siddharth.jadhav@hdfcbank.com, sachin.gawade@hdfcbank.com, vikas.rahate@hdfcbank.com, eric.bacha@hdfcbank.com, tushar.gavankar@hdfcbank.com

If to the Banker to the Offer 3:

ICICI Bank Limited

ICICI Bank Limited, Capital Market Division,
163, 5th Floor, H.T.Parekh Marg,
Backbay Reclamation, Churchgate, Mumbai-400020
Attention: Sagar Welekar
Tel.: 02268052182
Email: ipocmg@icicibank.com/sagar.welekar@icicibank.com

If to the Registrar:

LINK INTIME INDIA PRIVATE LIMITED

C-101, 1st Floor, 247 Park,
L.B.S. Marg, Vikhroli (West),
Mumbai 400 083
Maharashtra, India
Tel: 022 49186000
E-mail: haresh.hinduja@linkintime.co.in
Attention: Mr. Haresh Hinduja – Head, Primary Market

Any Party hereto may change its address by a notice given to the other Parties hereto in the manner set forth above.

Any notice sent to any Party shall also be marked to each of the other Parties to this Agreement.

14. GOVERNING LAW

This Agreement, the rights and obligations of the Parties hereto, and any claims or disputes relating thereto, shall be governed by and shall be construed in accordance with the laws of India. Subject to Section 15 of this Agreement, the courts at Mumbai, India shall have sole and exclusive jurisdiction in respect of all matters relating to or arising out of this Agreement.

15. DISPUTE RESOLUTION

- 15.1** In the event a dispute arises out of or in relation to or in connection with the existence, validity, interpretation, implementation, termination, alleged breach or breach of this Agreement or the Fee Letter (the “**Dispute**”), the Parties to such Dispute shall attempt, in the first instance, to resolve such Dispute through amicable discussions among such disputing parties. In the event that such Dispute cannot be resolved through amicable discussions within a period of fifteen (15) days after the first occurrence of the Dispute, the Parties (the “**Disputing Parties**”) shall,

by notice in writing to each other, refer the Dispute to binding arbitration to be conducted in accordance with the Arbitration and Conciliation Act, 1996 (“**Arbitration Act**”).

15.2 Any reference of the Dispute to arbitration under this Agreement shall not affect the performance of terms, other than the terms related to the matter under arbitration, by the Parties under this Agreement and the Fee Letter.

15.3 The arbitration shall be conducted as follows:

- (i) all proceedings in any such arbitration shall be conducted, and the arbitral award shall be rendered, in the English language;
- (ii) all Disputes between the Parties arising out of or in connection with this Agreement shall be referred to or submitted to arbitration in Mumbai, India ;
- (iii) each Disputing Party shall appoint one arbitrator and the two (2) arbitrators shall appoint the third arbitrator within ten (10) Working Days from the receipt of the second arbitrator’s confirmation of his / her appointment. In the event that the Disputing Parties fail to appoint an arbitrator, or the two arbitrators so appointed fail to appoint the third arbitrator as provided in this Section 15.3(iii), such arbitrator(s) shall be appointed in accordance with the Arbitration Act, and each of the arbitrators so appointed shall have at least five years of relevant experience in the area of securities and/or commercial laws;
- (iv) the arbitrators shall have the power to award interest on any sums awarded;
- (v) the arbitral award should state the reason on which it was based;
- (vi) the arbitration award shall be final, conclusive and binding on the Parties and shall be subject to enforcement in any court of competent jurisdiction ;
- (vii) the Disputing Parties shall bear their respective costs of such arbitration proceedings unless otherwise awarded or fixed by the arbitrators and the Disputing Parties agree to be bound thereby and at accordingly;
- (viii) the arbitrators may award to a Disputing Party that substantially prevails on the merits its costs and actual expenses (including actual fees and expenses of its counsel);
- (ix) the Disputing Parties shall cooperate in good faith to expedite the conduct of any arbitral proceedings commenced pursuant to this Agreement; and
- (x) subject to the foregoing provisions, the Disputing Parties shall have the power to seek appropriate interim relief from any court of competent jurisdiction.

15.4 Notwithstanding anything contained in this Section 15 or in the arbitration rules or the submission to arbitration or any other provision of this Agreement, the Parties acknowledge and agree that no provision of this Agreement nor the submission to arbitration by the Selling Shareholder, in any way constitutes or implies a waiver, termination or modification by the Selling Shareholder of any privilege, immunity or exemption of the Selling Shareholder granted in the constitutional documents establishing the Selling Shareholder and of the Selling Shareholder under international conventions or law as the case may be. Notwithstanding the provisions of the Arbitration Act, the arbitration tribunal shall not be authorized to take or

provide, and the Parties shall not be authorized to seek from any judicial authority, any interim measures of protection or pre-award relief against IFC.

15.5 The arbitral tribunal is not empowered to award punitive damages against IFC.

15.6 In the event that the online resolution disputes mechanism provided under the SEBI circular number SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated July 31, 2023 is made compulsory for the BRLMs, the Dispute will be conducted in accordance with such mechanism. Provided however, that, no interim measures of protection or pre-award relief or punitive damages will be taken, provided or awarded against the Selling Shareholder.

16. SEVERABILITY

If any provision or any portion of a provision of this Agreement is or becomes invalid or unenforceable in whole or in part, such invalidity or unenforceability shall not invalidate or render unenforceable this Agreement, but rather shall be construed as if not containing the particular invalid or unenforceable provision or portion thereof, and the rights and obligations of the Parties shall be construed and enforced accordingly. The Parties will use their best reasonable efforts to negotiate and implement a substitute provision which is valid and enforceable and which as nearly as possible provides the Parties with the benefits of the invalid or unenforceable provision.

17. ASSIGNMENT

This Agreement shall be binding on and inure to the benefit of the Parties and their respective successors and permitted assigns. The Parties shall not, without the prior written consent of the other Parties, assign or transfer or create a trust in or over any of their respective rights or obligations under this Agreement to any other person; provided, however, that any of the Book Running Lead Managers may assign or transfer its rights under this Agreement to an Affiliate without the consent of the other Parties. Any such person to whom such assignment or transfer has been duly and validly effected shall be referred to as a permitted assign.

18. AMENDMENT

No supplement, modification, alteration, amendment or clarification to this Agreement or any of its terms or provisions shall be valid or legally binding on the Parties unless made in writing and duly executed by or on behalf of all the Parties to this Agreement.

19. COUNTERPARTS

This Agreement may be executed in separate counterparts, each of which when so executed and delivered shall be deemed to be an original, but all such counterparts shall constitute one and the same instrument.

20. MISCELLANEOUS

20.1 The Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks shall not be obliged to, and shall not, make any payment or otherwise to act on any request or instruction notified to it under this Agreement if:

- (i) acting in good faith, it is unable to verify any signature on the notice of request or instruction against the specimen signature provided for the relevant authorized representative hereunder; or
- (ii) any facsimile or any other instructions are illegible, ambiguous, garbled, self-contradictory, incomplete or unclear.

Upon the occurrence of any such event, the Escrow Collection Bank, the Public Offer Bank, the Refund Bank or the Sponsor Bank, as applicable, shall inform the relevant authorized representative promptly, and in any event, on the same day as the receipt of, such facsimile or instruction.

20.2 The Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks shall be entitled to rely upon any Enforceable Order delivered to it hereunder without being required to inquire into or determine the authenticity or the correctness of any fact stated therein or validity of service thereof or the genuineness of the signatures thereon. Provided, however, that prior to taking any such action, or refraining from taking any action, based on any Enforceable Order, the Escrow Collection Bank, Public Offer Bank, the Refund Bank and the Sponsor Banks shall provide the Book Running Lead Managers with an opinion from an Indian legal counsel of repute confirming such requirement imposed by such Enforceable Order. Further, the Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks agree and undertake to immediately consult the Book Running Lead Managers before deciding on a course of action in such an event. The Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks agree to notify the Book Running Lead Managers regarding the final course of action taken in such an event.

20.3 If any of the instructions received by the Escrow Collection Bank, the Public Offer Bank, the Refund Bank or the Sponsor Banks are not in the form set out in this Agreement, the Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks shall bring this fact to the knowledge of the Book Running Lead Managers, the Company and the Selling Shareholder immediately and seek clarifications to the mutual satisfaction of the Parties.

21. SPECIMEN SIGNATURES

The specimen signatures for the purpose of instructions to the Escrow Collection Bank, the Public Offer Bank, the Refund Bank and the Sponsor Banks are as follows: For the Company, as set out in **Annexure K**


For the Book Running Lead Managers, as set out in **Annexure K**

For the Registrar, as set out in **Annexure K**

[Remainder of this page intentionally left blank. Signature pages follow]

This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

SIGNED for and on behalf of
Signatureglobal (India) Limited


Name: Ravi Agarwal
Designation: Managing Director

This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

SIGNED for and on behalf of
INTERNATIONAL FINANCE CORPORATION

A handwritten signature in blue ink that reads "Monica J. Chander". The signature is written in a cursive style with a large, looped initial 'M'.

Name: Monica J. Chander

Designation: Acting Portfolio Manager

This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

SIGNED for and on behalf of **ICICI Securities Limited**

Sumit Kumar Singh



Name: Sumit Kumar Singh

Designation: AVP

This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

SIGNED for and on behalf of
Axis Capital Limited

Name: Prashant Kolhe

Designation: Senior Vice President

This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

SIGNED for and on behalf of
Kotak Mahindra Capital Company Limited



Name: Abhijit Vaidya
Designation: Managing Director

This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

SIGNED for and on behalf of
Kotak Securities Limited

A handwritten signature in blue ink is written over a circular purple stamp. The stamp contains the text "KOTAK SECURITIES LIMITED" around the perimeter and "MUMBAI" in the center.

Name: Umesh Gupta
Designation: DVP

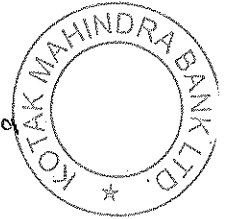
This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

SIGNED for and on behalf of
Kotak Mahindra Bank Limited

Name: Amit Kumar
Designation: VP



Nirmesh B. Koheri
Nirmesh Parkeria
SVP



This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

SIGNED for and on behalf of

HDFC Bank Limited

Authorised Signatory

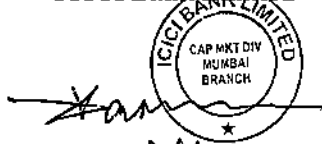


Name: Siddharth Jadhav / Eric Bacha

Designation: Asst. Vice President / Senior Manager

This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

SIGNED for and on behalf of
ICICI Bank Limited



Name: VARUN BADAJ
Designation: MANAGER

This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

SIGNED for and on behalf of
Link Intime India Private Limited

The image shows a handwritten signature in blue ink, which appears to be 'Dnyanesh Gharote'. To the right of the signature is a circular purple stamp. The stamp contains the text 'LINK INTIME INDIA PRIVATE LIMITED' around the perimeter and 'INDIA' in the center.

Name: Dnyanesh Gharote
Designation: Vice President – Primary Market

SCHEDULE I

Details of the Selling Shareholder

<i>S No.</i>	<i>Selling Shareholder</i>	<i>Date of board approval/consent letter</i>	<i>Number of Equity Shares Offered</i>
2.	International Finance Corporation	August 24, 2023 read with letter dated September 11, 2023	Aggregating up to ₹ 1,270 million

ANNEXURE A 1

Date: [•]

To:
The Book Running Lead Managers

The Registrar

The Company

The Selling Shareholder

Re: Initial public offer (the “Offer”) of equity shares of Signatureglobal (India) Limited (the “Company”) and the Cash Escrow and Sponsor Bank Agreement dated September 12, 2023 (the “Escrow Agreement”)

In terms of Section 2.2(e) of the Escrow Agreement we confirm the opening of the Public Offer Account and Refund Account, details of which are set out below:

Public Offer Account:

Bank Name	[•]
Address	[•]
Account Number	[•]
Title of the Escrow Account	[•]
IFSC Code	[•]
NEFT Code	[•]

Refund Account:

Bank Name	[•]
Address	[•]
Account Number	[•]
Title of the Escrow Account	[•]
IFSC Code	[•]
NEFT Code	[•]

Capitalized terms not defined herein shall have the same meaning as ascribed to them in the Escrow Agreement or the Red Herring Prospectus or the Prospectus issued by the Company, as the case may be.

Kindly acknowledge your acceptance of the instructions on the copy attached to this letter.

For [•]
(in the capacity as the Public Offer Bank and Refund Bank)

(Authorized Signatory)

Name:

Designation:

ANNEXURE A 2

Date: [●]

To:
The Book Running Lead Managers

The Registrar

The Company

The Selling Shareholder

Re: Initial public offer (the “Offer”) of equity shares of Signatureglobal (India) Limited (the “Company”) and the Cash Escrow and Sponsor Bank Agreement dated September 12, 2023 (the “Escrow Agreement”)

In terms of Section 2.2(e) of the Escrow Agreement we confirm the opening of the Escrow Account, details of which are set out below:

Escrow Account:

Details	[●]	[●]
Bank Name	[●]	[●]
Address	[●]	[●]
Account Number	[●]	[●]
Title of the Escrow Account	[●]	[●]
IFSC Code	[●]	[●]
NEFT Code	[●]	[●]

Capitalized terms not defined herein shall have the same meaning as ascribed to them in the Escrow Agreement or the Red Herring Prospectus or the Prospectus issued by the Company, as the case may be.

Kindly acknowledge your acceptance of the instructions on the copy attached to this letter.

For [●]
(in the capacity as the Escrow Collection Bank)

(Authorized Signatory)

Name:

Designation:

ANNEXURE B

Date: [●]

To:

The Escrow Collection Bank

The Public Offer Bank

The Refund Bank

The Sponsor Bank 1

The Sponsor Bank 2

The Sponsor Bank 3

The Registrar

Copy to:

The Company and the Selling Shareholder

From:

The Book Running Lead Managers

Dear Sirs,

Re: Initial public offer (the “Offer”) of equity shares of Signatureglobal (India) Limited (the “Company”) and the Cash Escrow and Sponsor Bank Agreement dated [●], 2023 (the “Escrow Agreement”)

Pursuant to Section 3.2.1.2 of the Escrow Agreement, we hereby intimate you that the Offer has failed due to the following reasons:

[●]

Capitalized terms not defined herein shall have the same meaning as ascribed to them in the Escrow Agreement or the Red Herring Prospectus or the Prospectus issued by the Company, as the case may be.

Kindly acknowledge the receipt of this letter.

Yours sincerely,

For and on behalf of ICICI Securities Limited	For and on behalf of Axis Capital Limited	For and on behalf of Kotak Mahindra Capital Company Limited
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ANNEXURE C

Date: [●]

To:

The Public Offer Bank / The Refund Bank

Copy to:

The Company and the Selling Shareholder

From:

The Registrar to the Offer and the Book Running Lead Managers

Dear Sirs,

Re: Initial public offer (the “Offer”) of equity shares of Signatureglobal (India) Limited (the “Bank”) and the Cash Escrow and Sponsor Bank Agreement dated September 12, 2023 (the “Escrow Agreement”)

Pursuant to Section 3.2.1.3 and 3.2.1.4 of the Escrow Agreement, we hereby request you to transfer the following amount on [●] from the public offer account bearing name [●] and number [●] to the refund account bearing name [●] and number [●] and further from the refund account bearing name [●] and number [●] to the Bidders as set out in the enclosure hereto.

Name of Refund Account	Amount (in ₹)	Refund Account Number	Bank and Branch Details	IFSC
[●]	[●]	[●]	[●]	[●]

Capitalized terms not defined herein shall have the same meaning as ascribed to them in the Escrow Agreement or the Red Herring Prospectus or the Prospectus issued by the Company, as the case may be.

Kindly acknowledge your acceptance of the instructions on the copy attached to this letter.

Yours sincerely,

For and on behalf of ICICI Securities Limited _____	For and on behalf of Axis Capital Limited _____	For and on behalf of Kotak Mahindra Capital Company Limited _____
For and on behalf of Link Intime India Private Limited		

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ANNEXURE D

Date: [●]

To:

Banker to the Offer 1, Banker to the Offer 2, Banker to the Offer 3 and the Registrar

Copy to:

The Selling Shareholder

From:

The Company and the Book Running Lead Managers

Dear Sirs,

Re: Initial public offer (the “Offer”) of equity shares of Signatureglobal (India) Limited (the “Company”) and the Cash Escrow and Sponsor Bank Agreement dated September 12, 2023 (the “Escrow Agreement”)

Pursuant to Section 3.2.2 of the Escrow Agreement, we hereby instruct you to transfer on [●], an amount from the Public Offer Account to the Refund Account within (1) Working Day as follows:

Name of Refund Account	Amount (in ₹)	Refund Account Number	Bank and Branch Details	IFSC
[●]	[●]	[●]	[●]	[●]

Capitalized terms not defined herein shall have the same meaning as ascribed to them in the Escrow Agreement or the Red Herring Prospectus or the Prospectus issued by the Company, as the case may be.

Kindly acknowledge your acceptance of the instructions on the copy attached to this letter. Yours sincerely,

For and on behalf of ICICI Securities Limited <hr/>	For and on behalf of Axis Capital Limited <hr/>	For and on behalf of Kotak Mahindra Capital Company Limited <hr/>
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ANNEXURE E

Date: [●]

To:

The Escrow Collection Bank

Copy to:

The Refund Bank, the Company and the Selling Shareholder

From:

The Registrar to the Offer and the Book Running Lead Managers

Dear Sirs,

Re: Initial public offer (the “Offer”) of equity shares of Signatureglobal (India) Limited (the “Company”) and the Cash Escrow and Sponsor Bank Agreement dated September 12, 2023 (the “Escrow Agreement”)

Pursuant to Section 3.2.1.4 of the Escrow Agreement, we hereby instruct you to transfer on [●], an amount from the Escrow Accounts to the Refund Account as follows:

Name of Refund Account	Amount (in ₹)	Refund Account Number	Bank and Branch Details	IFSC
[●]	[●]	[●]	[●]	[●]

Capitalized terms not defined herein shall have the same meaning as ascribed to them in the Escrow Agreement or the Red Herring Prospectus or the Prospectus issued by the Company, as the case may be.

Kindly acknowledge your acceptance of the instructions on the copy attached to this letter. Yours sincerely,

For and on behalf of ICICI Securities Limited _____	For and on behalf of Axis Capital Limited _____	For and on behalf of Kotak Mahindra Capital Company Limited _____
For and on behalf of Link Intime India Private Limited _____		

ANNEXURE F

Date: [•]

To:

The Escrow Collection Bank

Copy to:

The Company and the Selling Shareholder

From:

The Registrar to the Offer and the Book Running Lead Managers

Dear Sirs,

Re: Initial public offer (the “Offer”) of equity shares of Signatureglobal (India) Limited (the “Bank”) and the Cash Escrow and Sponsor Bank Agreement dated September 12, 2023 (the “Escrow Agreement”)

Pursuant to Section 3.2.3.1 of the Escrow Agreement, we hereby instruct you to transfer on [•] (the “Designated Date”), the following amounts from the Escrow Accounts to the Public Offer Account as follows:

Name of the Public Offer Account	Amount to be transferred (₹)	Bank and Branch Details	Public Offer Account Number	IFSC
[•]	[•]	[•]	[•]	[•]

Further, we hereby instruct you to transfer on the Designated Date ₹ [•] from the UPI linked ASBA Accounts of the successful Bidders to the Public Offer Account as follows:

Name of Public Offer Account	Amount to be transferred (₹)	Bank and Branch Details	Public Offer Account Number	IFSC
[•]	[•]	[•]	[•]	[•]

Further, we hereby instruct you to transfer on [•], the following amounts from the Escrow Accounts to the Refund Account as follows:

Name of the Refund Account	Amount to be transferred (₹)	Bank and Branch Details	Refund Account Number	IFSC
[•]	[•]	[•]	[•]	[•]

Capitalized terms not defined herein shall have the same meaning as ascribed to them in the Escrow Agreement or the Red Herring Prospectus or the Prospectus issued by the Company, as the case may be.

Kindly acknowledge your acceptance of the instructions on the copy attached to this letter.

Yours sincerely,

For and on behalf of ICICI Securities Limited _____	For and on behalf of Axis Capital Limited _____	For and on behalf of Kotak Mahindra Capital Company Limited _____
For and on behalf of Link Intime India Private Limited _____		

ANNEXURE G

Date: [•]

To:

The Book Running Lead Managers

Copy to:

The Company and the Selling Shareholder

From:

The Registrar

Dear Sirs,

Re: Initial public offer (the “Offer”) of equity shares of Signatureglobal (India) Limited (the “Bank”) and the Cash Escrow and Sponsor Bank Agreement dated September 12, 2023 (the “Escrow Agreement”)

Pursuant to Section 3.2.3.7 of the Escrow Agreement, we write to inform you that the aggregate amount of commission payable to the SCSBs, Registered Brokers, RTAs and CDPs in relation to the Offer is ₹ [•] and the details and calculation of the commission is enclosed herein.

Capitalized terms not defined herein shall have the same meaning as ascribed to them in the Escrow Agreement or the Red Herring Prospectus or the Prospectus issued by the Company, as the case may be.

Yours faithfully,

For and on behalf of the Registrar to the Offer

(Authorized Signatory)

Name:

Designation:

ANNEXURE H

FORM OF INSTRUCTIONS TO THE PUBLIC OFFER BANK

Date: [•]

To:

The Public Offer Bank

Copy to:

The Company and the Selling Shareholder

From:

The Book Running Lead Managers

Dear Sirs,

Re: Initial public offer (the “Offer”) of equity shares of Signatureglobal (India) Limited (the “Bank”) and the Cash Escrow and Sponsor Bank Agreement dated September 12, 2023 (the “Escrow Agreement”)

Pursuant to Section 3.2.3.8(i) of the Escrow Agreement, we hereby instruct you to transfer on [•] the amounts set out in the table below from the Public Offer Account bearing name [•] and number [•] towards Estimated Offer Expenses.

Beneficiary Name	Amount (in ₹)	Beneficiary's Bank Account and Branch Details	Beneficiary Account No.	IFSC
[•]	[•]	[•]	[•]	[•]

Further, we hereby instruct you to transfer the payment of Applicable Taxes from the Public Offer Account No. [•] to the bank accounts as per the table below:

Sr. No.	Name	Amount (₹)	Bank	Account No.	IFSC Code	Branch Address
1.	[•]	[•]	[•]	[•]	[•]	[•]
2.	[•]	[•]	[•]	[•]	[•]	[•]

Capitalized terms not defined herein shall have the same meaning as ascribed to them in the Escrow Agreement or the Red Herring Prospectus or the Prospectus issued by the Company, as the case may be.

Kindly acknowledge the receipt of this letter.

Yours sincerely,

For and on behalf of ICICI Securities Limited _____	For and on behalf of Axis Capital Limited _____	For and on behalf of Kotak Mahindra Capital Company Limited _____
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ANNEXURE I

ON THE LETTERHEAD OF THE CHARTERED ACCOUNTANT

Date: [•]

To:

The Book Running Lead Managers

From:

[•]

Copy to:

The Company and the Selling Shareholder

Dear Sirs,

Re: Initial public offer (the “Offer”) of equity shares of Signatureglobal (India) Limited (the “Bank”) and the Cash Escrow and Sponsor Bank Agreement dated September 12, 2023 (the “Escrow Agreement”)

We, [*name of the CA*], confirm that we have examined [*Insert list of relevant documents*] and confirm that in accordance with the requirements of Finance Act, 2020, as amended, the securities transaction tax payable in relation to offer and sale of [•] Equity Shares pursuant to the initial public offering of the Company’s Equity Shares is ₹ [•] and [•] tax payable in accordance with the requirements of [•] in relation to the offer and sale of [•] Equity Shares is ₹ [•] [*please insert exact amount and not rounded off or in millions etc.*]. The details of the calculation are attached herewith as **Annexure 1**.

We confirm that the Book Running Lead Managers associated with the Offer, to whom this letter is addressed, may rely upon this letter and take such further actions as may be required to be taken.

Further, we declare that we are an independent firm of chartered accountants with respect to the Company pursuant to the provisions of the Companies Act, 2013, the Chartered Accountants Act, 1949 or any rules or regulations issued thereunder, as well as Code of Ethics issued by the Institute of Chartered Accountants of India.

Capitalized terms not defined herein shall have the same meaning as ascribed to them in the Escrow Agreement or the Red Herring Prospectus or the Prospectus issued by the Company, as the case may be.

Regards,

For and on behalf of [•]

Name: [•]

Designation: [•]

Firm Registration No. [•]

Membership No. [●]

UDIN:

Encl: Annexure 1

Annexure 1

[On the letterhead of the chartered accountant]

Name of the Selling Shareholder	No. of Equity Shares sold in the Offer	Offer Price (₹)	Transaction size (₹)	STT at the rate of [●]% of the transaction size (₹)	Long Term Capital Gains (₹)	Other withholding taxes (₹)	Proportionate share of Offer Expenses (₹)	Net Amount (₹)
[●]	[●]	[●]	[●]	[●]	[●]	[●]	[●]	[●]

Calculation of payable Stamp Duty:

[Note: Please provide details in relation to the calculation of payable stamp duty in relation to the Offer.]

ANNEXURE J

FORM OF INSTRUCTIONS TO THE PUBLIC OFFER BANK

Date: [•]

To:

The Public Offer Bank

Copy to:

The Company and the Selling Shareholder

From:

The Book Running Lead Managers

Dear Sirs,

Re: Initial public offer (the “Offer”) of equity shares of Signatureglobal (India) Limited (the “Bank”) and the Cash Escrow and Sponsor Bank Agreement dated September 12, 2023 (the “Escrow Agreement”)

Pursuant to Section 3.2.3.8(iv) of the Escrow Agreement, we hereby instruct you to transfer on [•], such amounts from the Public Offer Account bearing name [•] and number [•] to the following Company accounts of the Company and the Selling Shareholder, as indicated in the table below:

Beneficiary Name	Amount (in ₹)	Beneficiary’s Bank Account Name	Beneficiary Account No.	Beneficiary Bank Address	IFSC
[•]	[•]	[•]	[•]	[•]	[•]

Capitalized terms not defined herein shall have the same meaning as ascribed to them in the Escrow Agreement or the Red Herring Prospectus or the Prospectus issued by the Company, as the case may be.


Kindly acknowledge the receipt of this letter.

Yours sincerely,

For and on behalf of ICICI Securities Limited _____	For and on behalf of Axis Capital Limited _____	For and on behalf of Kotak Mahindra Capital Company Limited _____
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This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

For Signatureglobal (India) Limited

NAME	DESIGNATION	SPECIMEN SIGNATURE
Signatureglobal (India) Limited (any one of the following)		
Ravi Aggarwal	managing Director	

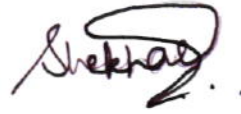

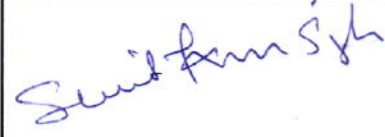

This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

For the Investor Selling Shareholder

NAME	DESIGNATION	SPECIMEN SIGNATURE
International Finance Corporation (any one of the following)		
Monica J. Chander	Acting Portfolio Manager	<i>Monica J. Chander</i>

This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.



For ICICI Securities Limited

NAME	DESIGNATION	SPECIMEN SIGNATURE
ICICI Securities Limited (any one of the following)		
Shekhar Asnani	VP	
Rupesh Khant	VP	
Sumit Kumar Singh	AVP	
Gaurav Mittal	AVP	




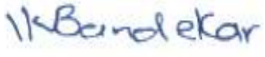
This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

For Axis Capital Limited

NAME	DESIGNATION	SPECIMEN SIGNATURE
Axis Capital Limited (any one of the following)		
Prashant Kolhe	Senior Vice President	
Pavan Naik	Associate Vice President	


This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

For Kotak Mahindra Capital Company Limited

NAME	DESIGNATION	SPECIMEN SIGNATURE
Kotak Mahindra Capital Company Limited (any one of the following)		
Abhijit Vaidya	Managing Director	
Vishal Bandekar	Managing Director	

This signature page forms an integral part of the Cash Escrow and Sponsor Bank Agreement executed amongst Signatureglobal (India) Limited, International Finance Corporation, ICICI Securities Limited, Axis Capital Limited, Kotak Mahindra Capital Company Limited, Kotak Securities Limited, HDFC Bank Limited, Kotak Mahindra Bank Limited, ICICI Bank Limited and Link Intime India Private Limited.

For the Link Intime India Private Limited

NAME	DESIGNATION	SPECIMEN SIGNATURE
Link Intime India Private Limited (any one of the following)		
Dnyanesh Gharote	Vice President – Primary Market	

ANNEXURE L

Sr. No.	Data Point		Count	Date of Activity
1.	Total No of unique applications received	Total		
		Online		
		UPI		
2.	Total No of Allottees	Total		
		Online		
		UPI		
3.	Total No of Non-Allottees	Total		
		Online		
		UPI		
4.	Out of total UPI Allottees (Debit execution file), How many records were processed successfully?	Count:		
		No of shares:		
		Amount:		
5.	Out of total UPI Allottees (Debit execution file), How many records failed?	Count:		
		No of shares:		
		Amount:		
6.	Out of total UPI Non-Allottees (Unblocking file), How many records were successfully unblocked?			
7.	Out of total UPI Non-Allottees (Unblocking file), How many records failed in unblocking?			
8.	Whether offline revoke is taken up with issuer banks due to failure of online unblock system? If yes, Share a separate list of bank-wise count and application numbers.			

ANNEXURE M

Exchange(s)	Syndicate ASBA					
	Online		UPI			
	No of Unique Applications	No of Shares Blocked	No of Unique successful Applications	No of Shares successfully Blocked	No of Unique failed Application, if any	No of Shares failed to get Blocked
BSE						
NSE						
Total						